



Notice of public meeting of Community Safety Overview & Scrutiny Committee

To: Councillors Douglas (Chair), Orrell (Vice-Chair), Fraser,

Healey, Hodgson, King and Warters

Date: Monday, 10 February 2014

Time: 5.30 pm

Venue: The Thornton Room - Ground Floor, West Offices (G039)

AGENDA

1. Declarations of Interest

Members are asked to declare:

- Any personal interests not included on the Register of Interests
- Any prejudicial interests or
- Any disclosable pecuniary interests which they may have in respect of business on this agenda.

2. Minutes (Pages 3 - 12)

To approve and sign the minutes of the meeting of the Community Safety Overview and Scrutiny Committee held on 14 January 2014.

3. Public Participation

At this point in the meeting members of the public who have registered to speak can do so. The deadline for registering is **5.00pm on Friday 7 February 2014.** Members of the public can speak on agenda items or matters within the remit of the committee.

To register to speak please contact the Democracy Officer for the meeting, on the details at the foot of the agenda.

Please note that this meeting, including public speakers, will be sound recorded to allow members of the public to listen to the proceedings without having to attend the meeting. The sound recording will be uploaded onto the Council's website following the meeting.

- 4. Attendance of Police and Crime Commissioner
 This item has been deferred to the meeting on 11 March 2014.
- 5. Cabinet Member for Environmental Services
 The Cabinet Member for Environmental Services will be in attendance to discuss his priorities and challenges.
- 6. City Centre Street Cleaning Review (Pages 13 88)
 This scoping report presents initial information on city centre street cleaning and asks that objectives for the review be identified and a methodology for completing the review work be agreed.
- 7. Work Plan and Verbal Update on Ongoing (Pages 89 90) Scrutiny Reviews
 - (i) Members are asked to consider the Committee's work plan.
 - (ii) A verbal update will be given on the A-Boards Scrutiny Review and the Domestic Waste Review.

8. Urgent Business

Any other business which the Chair considers urgent.

Democracy Officer:
Name: Jayne Carr
Contact Details:
Telephone – (01904) 552030
Email – jayne.carr@york.gov.uk

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports



About City of York Council Meetings

Would you like to speak at this meeting?

If you would, you will need to:

- register by contacting the Democracy Officer (whose name and contact details can be found on the agenda for the meeting) no later than 5.00 pm on the last working day before the meeting;
- ensure that what you want to say relates to an item of business on the agenda or an issue which the committee has power to consider (speak to the Democracy Officer for advice on this);
- find out about the rules for public speaking from the Democracy Officer.

A leaflet on public participation is available on the Council's website or from Democratic Services by telephoning York (01904) 551088

Further information about what's being discussed at this meeting

All the reports which Members will be considering are available for viewing online on the Council's website. Alternatively, copies of individual reports or the full agenda are available from Democratic Services. Contact the Democracy Officer whose name and contact details are given on the agenda for the meeting. Please note a small charge may be made for full copies of the agenda requested to cover administration costs.

Access Arrangements

We will make every effort to make the meeting accessible to you. The meeting will usually be held in a wheelchair accessible venue with an induction hearing loop. We can provide the agenda or reports in large print, electronically (by email), in Braille or on audio tape. Some formats will take longer than others so please give as much notice as possible (at least 48 hours for Braille or audio tape).

If you have any further access requirements such as parking closeby or a sign language interpreter then please let us know. Contact the Democracy Officer whose name and contact details are given on the order of business for the meeting.

Every effort will also be made to make information available in another language, either by providing translated information or an interpreter providing sufficient advance notice is given. Telephone York (01904) 551550 for this service.

যদি যথেষ্ট আগে থেকে জানানো হয় তাহলে অন্য কোন ভাষাতে তথ্য জানানোর জন্য সব ধরণের চেষ্টা করা হবে, এর জন্য দরকার হলে তথ্য অনুবাদ করে দেয়া হবে অথবা একজন দোভাষী সরবরাহ করা হবে। টেলিফোন নম্বর (01904) 551 550।

Yeteri kadar önceden haber verilmesi koşuluyla, bilgilerin terümesini hazırlatmak ya da bir tercüman bulmak için mümkün olan herşey yapılacaktır. Tel: (01904) 551 550

我們竭力使提供的資訊備有不同語言版本,在有充足時間提前通知的情況下會安排筆譯或口譯服務。電話 (01904) 551 550。

Informacja może być dostępna w tłumaczeniu, jeśli dostaniemy zapotrzebowanie z wystarczającym wyprzedzeniem. Tel: (01904) 551 550

Holding the Cabinet to Account

The majority of councillors are not appointed to the Cabinet (39 out of 47). Any 3 non-Cabinet councillors can 'call-in' an item of business following a Cabinet meeting or publication of a Cabinet Member decision. A specially convened Corporate and Scrutiny Management Committee (CSMC) will then make its recommendations to the next scheduled Cabinet meeting, where a final decision on the 'called-in' business will be made.

Scrutiny Committees

The purpose of all scrutiny and ad-hoc scrutiny committees appointed by the Council is to:

- Monitor the performance and effectiveness of services;
- Review existing policies and assist in the development of new ones, as necessary; and
- Monitor best value continuous service improvement plans

Who Gets Agenda and Reports for our Meetings?

- Councillors get copies of all agenda and reports for the committees to which they are appointed by the Council;
- Relevant Council Officers get copies of relevant agenda and reports for the committees which they report to;
- York Explore Library and the Press receive copies of all public agenda/reports;
- All public agenda/reports can also be accessed online at other public libraries using this link http://democracy.york.gov.uk/ieDocHome.aspx?bcr=1

City of York Council	Committee Minutes
Meeting	Community Safety Overview & Scrutiny Committee
Date	14 January 2014
Present	Councillors Douglas (Chair), Orrell (Vice-Chair), Fraser, Healey, Hodgson and Warters
In Attendance	Councillor Fitzpatrick
Apologies	Councillor King

Declarations of Interest 27.

Members were asked to declare at this point in the meeting any personal interests not included on the Register of Interests, or any prejudicial or disclosable pecuniary interests they may have in respect of the business on the agenda. The following interests were declared:

- Councillor Fraser declared a personal, non-prejudicial interest in agenda item 8 (Safer York Partnership Bi-Annual Performance Report) in respect of references to the alley-gating scheme off Scarcroft Road, as a resident of Millfield Road, which one of the streets on the side of the road which was already gated.
- Councillor Hodgson declared a personal, non-prejudicial interest in respect of agenda item 8 (Safer York Partnership Bi-Annual Performance Report) as an employee of the Ministry of Defence, which was referred to in the report.

28. **Minutes**

Resolved: That the minutes of the meeting of 12 November 2013 be confirmed and signed as a correct record subject to minute 23 being amended to read... "The residents of Brockfield Park Drive and Brockfield Road, Huntington had expressed concern that their roads would not be gritted and queried whether the gritting vehicles would continue to use this route."

Referring to minute 26, Councillor Warters queried why the attendance of the Cabinet Member for Environmental Services had not been included as an agenda item for the meeting, as had been agreed. The Chair explained that, as an additional meeting of the committee had been now been scheduled for 10 February 2014, the workplan had been amended to ensure that the items to be considered at the two meetings were distributed accordingly. Therefore the items on the agenda for 14 January 2014 primarily focussed on police, crime and community safety related issues. Other items on the workplan had been moved to the meeting on 10 February 2014. Councillor Warters stated that he was concerned that the decision to defer the attendance of the Cabinet Member for Environmental Services to the meeting in February had been taken without reference back to the Committee and that he wished his concerns to be minuted.

29. Public Participation

It was reported that there were no registrations to speak at the meeting under the Council's Public Participation Scheme.

30. Verbal Update on Community Safety Arrangements Across the North Yorkshire Region

The Assistant Director Housing and Community Safety gave a verbal update on community safety arrangements across the North Yorkshire region.

(i) The Structure

Details were given of proposed changes to the structure. Currently across York and North Yorkshire there were six Community Safety Partnerships in the districts (Richmondshire and Hambleton were already combined) and one Community Safety Partnership for York (The Safer York Partnership). York and North Yorkshire Community Safety Forum was the representative body that brought together the seven community safety partnerships and also included the Local Criminal Justice Board. The aim had been to bring together key decision bodies to ensure that a holistic approach was taken.

The proposal for the future was that there would be two Community Safety Partnerships, one for North Yorkshire and one for York. Although this would not result in any change to

the existing arrangements for York, there were some issues for the districts regarding a loss of autonomy.

It was also proposed that there would be a York and North Yorkshire Community Safety Board to replace the existing Forum. Its purpose would be to bring together the Police and Crime Commissioner, responsible authorities and other relevant organisations to agree and oversee strategic themes and priorities for safer communities across York and North Yorkshire.

The Board would:

- Commission and agree the Joint Strategic Intelligence Assessment (JSIA)
- Based on the JSIA, the Joint Strategic Needs Assessment (JSNA) and other relevant strategic documents, agree the strategic themes and priorities for safer communities across York and North Yorkshire
- Advise the Police and Crime Commissioner on the development of her commissioning plan
- Evaluate progress against the agreed strategic themes and priorities for safer communities across York and North Yorkshire
- Identify and encourage strategic opportunities for collaborative working and commissioning between the Police and Crime Commissioner, responsible authorities and other relevant organisations
- Advise the Police and Crime Commissioner on any potential risks or conflicts to the delivery of the agreed strategic themes and priorities for safer communities across York and North Yorkshire
- Receive regular updates from the North Yorkshire Community Safety Partnership and the Safer York Partnership.

The Safer York Partnership's view of this was that the board would be an additional layer of bureaucracy and was not necessary.

(ii) Funding

Historically the Home Office Grant has been directly allocated to unitary authorities (North Yorkshire has passported this to Districts in part). This funding was now passed to the Police and Crime Commissioner. Although she had passported the

funding for this financial year, in future there would be a commissioning process whereby local authorities and other organisations would have to bid for funds. Currently City of York Council received just under £100k of funding.

Some districts had used the Home Office grant for their core Community Safety Partnership staffing but this would no longer be permitted. In York, the Safer York Partnership staff were core council funded and hence this would not be an issue. In York the Home Office funding had been used to support project interventions through the task groups focused on crime reduction.

Members queried whether the Police and Crime Commissioner would passport the full amount of funding received. They stated that it was important to ensure that appropriate arrangements were in place to ensure that the funding was appropriately managed.

Clarification was sought as to whether the changes to the funding arrangements were as a result of Home Office guidance. Officers stated that different approaches were being taken across the country but that guidelines were in place. It was for the Commissioner to determine how the funding was to be spent. She had set out her priorities and it was anticipated that the allocation of funding would be informed by the outcomes in the plan.

Resolved: That the update on community safety arrangements

across the North Yorkshire region be noted.

Reason: To ensure that the Committee is kept informed of the

arrangements that are in place.

31. Attendance of City of York Council Representatives on the Police and Crime Panel, and the Police and Crime Panel Support Officer

Councillor Fitzpatrick, one of the City of York Council representatives on the Police and Crime Panel was in attendance. She was accompanied by the Chair of the Police and Crime Panel and the Police and Crime Panel Support Officer.

Details were given of the role of the Police and Crime Panel. The attendees explained that nationally there were some issues in respect of the limitations that the panels had in holding the Police and Crime Commissioners to account. The arrangements had only been in place for a year and hence processes were still developing.

Members were informed that the Police and Crime Commissioner had attended all the Panel meetings, along with the Chief Constable. The data that was provided to the Panel and the information flow was improving and a process was being developed as to how best to evaluate progress on the plan.

Clarification was sought as to the powers of the Panel. These were summarised as:

- The power to veto the precept
- The Panel had to be consulted on the Police and Crime Plan. The Police and Crime Commissioner was obliged to take on board the Panel's recommendations but could disagree with them.
- Confirmation hearings the Panel had the opportunity to talk to prospective appointees in respect of some of the staff appointed by the Commissioner.
- Consideration of complaints against the Commissioner.
 The Panel had the power to publish reports if this was in the public interest. Members were informed that two complaints had been considered by the Panel.

Councillor Fitzpatrick stated that, if there were issues that the Committee wished to bring to the attention of the Police and Crime Commissioner, they were welcome to contact either of the City of York Council representatives on the Police and Crime Panel and they would raise these on the committee's behalf.

Resolved: That the verbal update be noted.

Reason: To ensure that the committee is informed of the role

of the Panel in holding the Police and Crime

Commissioner to account.

32. Further update on recommendations arising from the previously completed Community Resilience Scrutiny Review

Members considered a report that provided an update on the implementation of the recommendations arising from the previously completed Community Resilience Scrutiny Review.

Members expressed their disappointment that more communities had not put in place Community Resilience Emergency Plans.

Councillor Warters, referring to paragraph 4 of the report, queried how the council encouraged residents to notify them when persistent surface water problems occurred. He stated that issues highlighted by the Foss Internal Drainage Board were not being taken into account by the Planning Committee. Councillor Warters informed Members that he was aware of letter being sent to the council in November and for which a response was awaited. He drew attention to issues in respect of flooding in Badger Hill and Osbaldwick. The Director of Communities and Neighbourhoods stated that she would look into this matter¹.

Resolved: That all recommendations from the Community

Resilience Review be signed off.

Reason: The committee are satisfied that the

recommendations have been implemented.

Action Required

1. Investigate reason for delay in response

SB

33. Update on Tethered Horses Policy

The Assistant Director Housing and Community Safety gave a verbal update on the Tethered Horses Policy. He explained that the report was verbal rather than written, as the final meeting with the contractors had taken place only the previous day.

A tendering process had been carried out to appoint a horse bailiff. Advertisements had been placed on the council's website and in the appropriate trade magazines. Interviews had taken place before Christmas and the contract would commence on 3 February 2014 and was for a three-year period.

Details were given of the processes that would be followed where horses were tethered to council land. The council was also mindful of the need to take a holistic approach to addressing this issue and hence private landlords would be able to access the services of the horse bailiff, although the council would not provide financial support for them to do so. Members queried the process for reporting incidents. They were informed that incidents should be reported through the York Contact Centre who would forward details to the relevant team. Officers would contact the contractor as required. If the issue related to animal welfare, the animal welfare officer would be made aware. A press release would be issued which detailed the arrangements.

Councillor Warters queried why the process of appointing a contractor had taken so long. Officers detailed the process that had been followed and explained that there had been some pressures on the capacity in the procurement team and that one of the contractors had missed the deadline that had been set and it had been agreed that this would be extended. It was important that there was buy in from all parties.

Officers were asked how successful the council had been in working with owners to reduce the number of tethered horses. It was agreed that information regarding this matter would be emailed to Members¹.

The Chair suggested that the committee may wish to review the effectiveness of the policy in about a year's time.

Resolved: That the update on the Tethered Horses Policy be noted.

Reason: To ensure that the Committee is kept updated on the implementation of the policy.

Action Required

1. Forward information

SW

34. Safer York Partnership Bi-Annual Performance Report

Members considered a report from the Safer York Partnership which provided an update on performance.

Members noted that overall levels of recorded crime continued to show signs of reduction, with monthly totals in the first eight months being below target.

Details were given of the cumulative impact area and of the consultation that had taken place on the Alcohol Restriction Zone. Members stressed the importance of ensuring that the signage that would be in place was in keeping with the character of the city and did not add unnecessarily to street clutter. At the request of Members, officers also explained about the Operation Erase Action Plan.

Officers were asked if the revised arrangements in respect of Retailers Against Crime in York (RACY) were working well. Officers confirmed that the partnership had been extended to include all businesses rather than just retail. There had been positive comments from those involved.

Resolved: That the Safer York Partnership Bi-Annual report be

noted.

Reason: To ensure that the committee is kept informed of the

performance of the Safer York Partnership.

35. Quarter 2 Finance and Performance Update for Environmental Services and Public Protection

Members considered a report which provided an update on financial performance, service plan improvement actions and performance measures for Environmental Services and Public Protection.

Members' attention was drawn to predicted overspends, primarily relating to waste. Officers explained that this was as a result of a combination of factors, including increased landfill costs.

Officers were asked what action was being taken to try to ensure that cost savings were brought in on time. They explained that the two-year budget process had been useful in this respect. Attention was drawn to the redundancy costs in the Communities and Neighbourhoods budget, which had contributed to the overspend.

Page 11

Resolved: That the financial and performance information

provided in the report be noted.

Reason: To ensure that the committee is kept updated on

financial and performance issues.

36. Verbal Update on Ongoing Reviews

A verbal update was given on ongoing reviews:

(i) <u>A-Boards</u>

Members were informed that a public consultation event on the A-Boards scrutiny review would be held on 5 February 2014. A presentation had been prepared and the event would enable members of the public to give feedback. Members expressed concern that they had not been consulted on the date of the event and requested that details be forwarded to them.

(ii) <u>Domestic Waste Recycling</u>

Information was tabled which provided an update on the Domestic Waste Recycling Review. It was agreed that Members would email officers with any queries regarding issues in the report.

(iii) Night Time Economy Scrutiny Review

The Chair reminded Members that a remit had not yet been agreed for the Night Time Economy Scrutiny Review, although information had been emailed to Members regarding this issue. Members confirmed that the review should focus on street cleansing and agreed that an informal meeting of the committee should be held as soon as possible in order to progress this matter. As part of the review, Members agreed that it would be useful to invite officers who could comment on the impact on tourism as well as officers who worked on street environment issues.

Resolved: That the update on the ongoing scrutiny reviews be

noted.

Reason: To monitor progress on the reviews.

Councillor Douglas, Chair [The meeting started at 5.30 pm and finished at 7.35 pm].

This page is intentionally left blank



Community Safety Overview & Scrutiny Committee

10 February 2014

City Centre Street Cleaning Scrutiny Review Report

Purpose of Report

1. This scoping report presents initial information on city centre street cleaning and asks the Task Group to identify a number of objectives for the review and agree a methodology for completing the review work.

Background to Review

- 2. At a meeting of the Corporate and Scrutiny Management Committee (CSMC) on 24 June 2013, members agreed a corporate scrutiny theme for this municipal year around the city's night-time economy, noting its connection to a number of the Council's key priorities in its Council Plan 2011-2015.
- 3. CSMC agreed it would be possible for each overview & scrutiny committee to identify an appropriate night time economy related topic which would support their individual terms of reference. They tasked each committee with completing its night time economy review in time for the presentation of their review final report to the meeting of CSMC in March 2014. In turn, CSMC agreed they would collate the findings and recommendations arising from each review and present them to Cabinet by the end of the municipal year.
- 4. In September 2013 The Community Safety Overview & Scrutiny Committee received a briefing paper on a number of possible topics for review in support of the night time economy corporate theme, and as a result agreed to focus their review on City Centre Street Cleaning.

Review Remit

5. The general aim of review agreed by the Community Safety Overview & Scrutiny Committee at their meeting on 10 September 2013 was 'To reduce ASB across the city through the introduction of improved collaborative working methods'. However, no firm remit was set for the review so it would be helpful initially if this Task Group agreed some

objective for this review in order that the work on the review could remain focussed and be completed in line with the timeframe set by CSMC.

Consultation

- 6. To support the Night-Time Economy corporate theme it was agreed that an online survey 'Yorkafter5' be undertaken. This ran between 14 October 2013 and 29 November 2013. The survey included a number of generic questions in support of all the reviews except the health related review for which a separate survey was carried out.
- 7. Specifically in support of this review, the survey included a number of questions relating to the attractiveness of the city centre and perceptions of personal safety see Appendix A.

Information Gathered

- 8. Levels of littering increase during the evening/night. Main causes of littering are Nightclub flyers, broken glass, takeaway wrappers, and scattering of commercial waste (as a result of anti-social behaviour). Staff are on duty from 05.30 each morning in order to clear away litter and debris etc before the city 'awakes'.
- 9. <u>i) Staining of Pavements & Littering</u>
 In the city centre there is a particular issue with takeaway food stains.
 Neighbourhood Pride Services has recently invested in a machine to aid the removal of stains from pavements. However the amount of litter and staining on city centre streets could be reduce if Takeaways were more compliant with licensing conditions and health and safety issues.
- 10. The issue with flyers is specific to certain areas of the city centre. Proactive enforcement through the regulation of leafleters (nightclubs and bars) would help to reduce the problem. The Clean Neighbourhoods & Environment Act 2005 enables a Local authority to designate land upon which the distribution of free printed material or matter is illegal without consent i.e. relevant land of the authority and/or all or part of any relevant highway for which the authority is responsible.
- 11. **Leeds City Council** have used this to introduce a scheme to prevent designated areas of Leeds being blighted by litter and stickers, including the city centre. The scheme is designed to help control litter problems caused by the distributors of free printed matter which is often discarded by persons to whom it is given. Printed matter includes any materials produced for distribution which have been subject to a printing process,

and includes flyers, leaflets, cards, papers, containers and any similar items. The scheme does not support or allow the distribution of stickers under any circumstances. This includes self adhesive, gummed or glued materials. If people are found distributing such materials, they are treated as distributing without consent, resulting in prosecution or a fixed penalty notice. In addition, all consent badges for those consent holders found distributing such materials are immediately revoked.

- 12. Applicants must apply from a Leeds based address, or provide a statement detailing how the applicant proposes to ensure that there is local management and accountability to prevent litter occurring as a result of flyering, and to remove litter should it occur. Consent can be applied for on an annual or monthly basis, and applicants can apply for as many badges as they need. Leeds City Council charge the following fees:
 - Monthly Authorisation badge £50
 - Annual 1st Authorisation badge applied for £75
 - Annual 2nd Authorisation badge applied for £100
 - Annual 3rd Authorisation badge applied for £150
 - Annual 4th and subsequent Authorisation badge applied for £175
- 13. Officers in the City of York Council (CYC) Public Realm would welcome the introduction of a 'No Flyer Zone' in York city centre or alternatively, a consent scheme suggesting that applicant fees could be used to provide additional funding for city centre street cleaning.
- 14. ii) Commercial Waste Presentation
 - CYC Waste Services has historically enjoyed a good market share of York businesses with its main focus being on the smaller independent retailers located within the city centre. However, in recent years this area of work has become much more competitive with a number of local and national operators moving into the area. This has resulted in business customers in York having a wider choice of suppliers, and suppliers adopting pricing strategies to build their customer base. Due to legislative constraints in recent years (LATS) CYC Waste Services recognise that their service has now become expensive and uncompetitive. As a result their customers continue to be lost to the private sector.
- 15. CYC Waste Services has arrangements with its city centre customers to ensure that the waste they are responsible for is collected in a timely manner and not left on the street for longer than is necessary. However, for those customers of private sector suppliers (of which there are 8),

due to customer opening times and their suppliers collection times not being aligned, their waste is often left on the city centre streets for long periods. In fact, evidence suggests that the waste from a majority of customers with private sector suppliers is left on city centre streets overnight. This detracts from the aesthetics of the city centre and also causes problems with litter associated with anti social behaviour.

Progressing the Review

- 16. In late January 2014 members of this Committee met with Public Realm officers to discuss the ongoing issues around flyers and commercial waste collections and the additional work they generate for the city centre street cleaning teams. Officers were able to suggest options for reducing the impact of both i.e. the introduction of a 'no flyer zone' and a By-law to control the collection times for commercial waste within the city centre. Officers confirmed that as yet these ideas had not been progressed although they were planning to commence discussions and work with other council departments and retailers to further investigate these options.
- 17. The committee members agreed that if sufficient time was available for their review, these would be the right issues to focus on to generate improvement in the aesthetics of the city centre and help reduce opportunities for anti-social behaviour. As part of their review the Members would have liked to facilitate meetings with the other city centre waste services providers, and engage with city centre businesses.
- 18. However, in light of the limited time available for the review, those Members who attended the meeting with officers acknowledged the only option at this stage would be to recommend this work be undertaken as a matter of priority by Public Realm officers working with CYC Waste Services and Safer York Partnership.

Council Plan 2011-15

19. This review relates to the Council's corporate priority to create jobs and grow the economy.

Risk Management

20. There are no known risks associated with the recommendation in this report. Future reports will include an analysis of any associated risk as appropriate.

Recommendations

- 21. In an effort to improve in the city centre aesthetics and help reduce opportunities for anti-social behaviour, the Committee are asked to
 - i. Consider the survey results shown at Appendix A
 - ii. Identify suitable recommendations to address the issues around flyers and commercial waste presentation so that they may be included in this report (together with information on any associated implications), prior to the report's presentation to CSMC in March 2014.

Reason: To conclude this review in line with scrutiny procedures and protocols, and the committee's workplan.

Chief Officer Responsible for the report:

Contact Details

Author:

Melanie Carr	Andrew Docherty		- 1 - p - 1 - 1
Scrutiny Officer Scrutiny Services	AD ITT & Governar	nce	
Tel No.01904 552063			
	Report Approved	✓ Date	6 February 2014
Specialist Implications	officer(s) - N/A		
Wards Affected:			All 🗸
For further information p	please contact the au	ithor of the repo	ort
Background Papers:	None		

Appendices:

Appendix A – Report on 'York After 5' survey results

This page is intentionally left blank

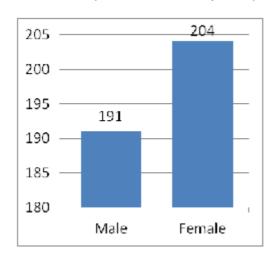
Night Time Economy Corporate Scrutiny Review

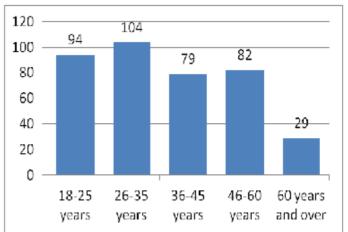
Findings from 'York After 5' Survey

1. There were a total of 472 responses to the 'Yorkafter5' survey. For those we have the following equalities breakdown:

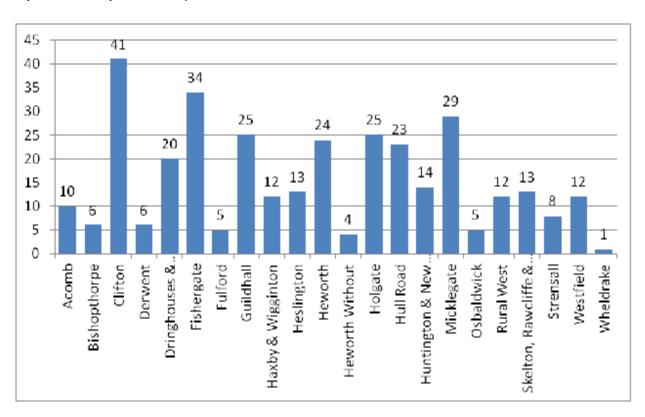
Gender: 395 provided their gender (77 did not respond)

Age: 388 provided their age (84 did not respond)





Ward: 342 provided a complete postcode which can be matched to a York ward. An additional 53 respondents provided a partial postcode which can be identified as York but not to a particular ward (77 did not provide a postcode).



Responses to Generic Questions

2. Qu.1 - Do you use the city centre after 5pm?

There were 469 responses to the question. Of those, a majority indicated that they use the city centre between 5pm and 11pm, with 44% using the city centre at some time between 11pm and 5am.

	<u>5-7pm</u>	5-8pm	8-11pm	11pm-5am	Do not use
Overall	51%	75%	89%	44%	6%
Male	48%	75%	84%	51%	5%
Female	56%	78%	80%	38%	4%
18-25	54%	64%	85%	84%	1%
26-35	55%	75%	85%	43%	5%
36-45	48%	84%	79%	38%	6%
46-60	56%	80%	77%	26%	7%
60+	31%	83%	83%	0%	3%

- 3. It should be noted that a proportion of the people who responded positively to using the city centre between 5pm and 7pm and 5pm and 8pm could be making their way home from work in the city centre.
- 4. Qu.2 Why do you to visit the city centre after 5pm?

 There were 452 responses to question 2. Responders were given a number of options and asked to tick all that applied:

	No.	Social	Cultural	Business	<u>Other</u>
Overall	452	92%	72%	16%	8%
Male	186	89%	69%	19%	11%
Female	198	93%	79%	12%	6%
18-25	93	98%	67%	19%	8%
26-35	101	94%	76%	17%	8%
36-45	77	94%	78%	12%	5%
46-60	78	92%	74%	14%	12%
60+	28	57%	79%	18%	11%

5. In regard to the 8% (35 responders) who indicated 'Other', the following reasons were indicated:

- Shopping/banking
- Live in the city centre
- Commuting
- Work

- Attending Meetings
- Fishing
- Transporting others in and out of the city centre

6. Qu.20 - In your opinion, what is good about the city centre and the activities in York after 5pm?

There were 284 responses to question 20 - specific feedback is shown at Annex 1.

- 7. There were many positive comments about the city centre including its attractiveness, its compact nature, the large variety and good quality of its restaurants and bars, its safe and friendly atmosphere up to 8-9pm, and its uniqueness. Whilst specific annual one-off events were mentioned, some negative comments were made regarding the city centre's lack of evening activities for families, lack of evening coffee bar culture, and the limited number of alternative activities outside of visiting bars and restaurants. Some respondents liked the fact that the shops were closed after 6pm highlighting that it resulted in a more relaxed atmosphere in the city centre. Whilst others thought shops opening later would encourage city centre workers to remain in the centre and partake in the rest of the evening offer. A small number expressed the view that there was little or nothing to do in the city centre in the evening and that the city centre was dying. Also that the current offer is mainly aimed at tourists and not residents.
- 8. Qu.21 Suggestions for what might improve your use or enjoyment of the city centre?

There were 286 responses to question 21 – specific feedback is shown at Annex 2. Many responders suggested similar improvements –see summary list below:

- Less drunk people
- Shops opening later
- More non-alcohol related things to do
- Later Park & Ride services
- More open air activities
- Transport improvements including cheaper buses and free central parking in the evening
- Improved lighting
- Cleaner streets
- More visible policing
- Attractions open later
- Coffee shops and cafes staying open later

Questions Specific to Community Safety Overview & Scrutiny Committee NTE Review

12. Qu.7a - How would you rate the *attractiveness* of the city centre after 5pm?

There were 442 responses to question 7a.

	Base	Male	Female	18-25	26-35	36-45	46-60	60+
	442	189	203	93	103	79	81	29
V. Poor	1.8%	1.1%	2.0%	1.1%	1.0%	1.3%	3.7%	0%
Poor	12.2%	11.1%	12.8%	3.2%	12.6%	16.5%	14.8%	13.8%
Adequate	23.3%	20.1%	26.1%	21.5%	22.3%	20.3%	22.2%	34.5%
Good	36.2%	41.8%	33.0%	40.9%	37.9%	38.0%	39.5%	20.7%
V. Good	25.8%	24.9%	26.1%	32.3%	26.2%	24.1%	18.5%	31.0%
No Opinion	0.7%	1.1%	0%	1.1%	0%	0%	1.2%	0%

13. Qu.7b – How would you rate the *cleanliness* of the city centre after 5pm?

	Base	Male	Female	18-25	26-35	36-45	46-60	60+
	434	188	197	92	103	77	80	28
V. Poor	6%	7.4%	3%	2.2%	4.9%	2.6%	10%	10.7%
Poor	18.7%	18.1%	18.3%	7.6%	14.6%	18.2%	27.5%	32.1%
Adequate	34.6%	36.2%	34.5%	29.3%	44.7%	44.2%	26.3%	25.0%
Good	29.5%	27.1%	33.5%	40.2%	28.2%	20.8%	32.5%	25.0%
V. Good	11.1%	10.6%	10.7%	20.7%	7.8%	14.3%	2.5%	7.1%
No opinion	0.2%	0.5%	0%	0%	0%	0%	1.3%	0%

14. Qu.8 – What improvements (if any) would you like to see?

There were 265 responses to question 8 – see specific feedback in Annex 3. In summary, many of the responders identified the following:

- More bins
- More street lighting
- Removal of commercial waste so that it does not scattered as a result of anti-social behaviour
- Fines for littering and vomiting
- Less Fast food /takeaway food rubbish
- More planters and trees
- Evening street cleaning

Questions Regarding Safety

21. Qu.13 - How safe do you feel in the city centre after 5pm compared to the day-time?

Respondents were asked to consider how safe they felt at certain times of the evening/night.

- 427 responses were received in regard to the period between 5-8pm. Of those 24 (5.6%) said they felt more safe, 61 (14.3%) said they felt less safe and 427 (80.1%) felt no different.
- For the period between 8-11pm, 422 responses were received 9 (2%) felt more safe, 19 (47%) felt less safe and 215 (51%) felt no different.
- For the period between 11pm 5am, 398 responses were received 4 (1%) felt more safe, 283 (71%) felt less safe and 111 (28%) felt no different.
- 22. Qu.14-15 Experiencing anti-social behaviour in the city centre after 5pm?

There were 432 responses to question 14 – Have you experienced antisocial behaviour in the city centre after 5pm?. Of those responders, 240 (55.6%) said Yes and 192 (44.4%) said No.

23. When asked whether this had effected their future decision to visit, 109 (25%) said Yes, 304 (70%) said No, and 19 (5%) did not respond.

		Female
ender	190	203
'es	55%	55%
No	45%	45%
	'es	'es 55%

Has this affected your future	Yes	22%	27%
decisions to visit?	No	74%	69%
	No Response	4%	4%

- 23. Qu.16-17— Witnessing anti-social behaviour in the city centre after 5pm? There were 424 responses to question 16 Of those, 354 (83.5%) said Yes and 70 (16.5%) said No.
- 24. When asked whether this had effected their future decision to visit, 132 (31%) said Yes, 277 (65%) said No, and 15 (4%) did not respond.

		Male	Female
No. Of Responders who indicated	their gender	187	198
Have you witnessed anti-social	Yes	83%	83%
behaviour in the city centre?	No	17%	17%
Has this affected your future	Yes	28%	32%
Has this affected your future decisions to visit?	No	68%	64%
decisions to visit?	No Response	4%	4%

25. Qu.18 – Comments on Safety Issues in the city centre after 5pm
There were 220 responses to question 18 – specific feedback is shown at Annex 4.

In Your opinion, what is good about the city centre and the activities in York after 5pm?

1	Nothing
2	Very little
3	Between 5.30pm and 7pm it is dead
4	Unique shops and the ability to support local trades people
5	Theatre cinema and restaurant
6	Very pretty, particularly in the winter and at Christmas
7	A pleasant city to walk round (if you keep away from the Micklegate end), decent pubs and restaurants, always something going on.
8	Great selection of pubs. The recent illuminating York festival was really good. York Explore library is open till 8pm which is very convenient. The new evening bus ticket on First buses is a good idea.
9	The City is still beautiful, well lit and has good cultural events
10	Good variety
11	The clubs and some shops that are open late. Some of the activities such as illuminating York.
12	Good atmosphere up to around 9pm
13	Beautiful city
14	It can be a really lively and convivial place. All sorts of different people are out on the streets - theatregoers, clubbers, buskers, the homeless, Food Not Bombs
15	Good range of pubs
16	The buzz and atmosphere; it's a beautiful city by night and there's lots to do from a social point of view.
17	Restaurants and live music
18	The city centre always looks really pretty all lit up and there are lots of nice little bars. However all the cafes and shops are shut and there are never any evening markets or stalls or things to visit.
19	Density and variety for a small city
20	Plenty of nice restaurants, pubs and bars, as well as clubs. Also, they shut off all the roads except to taxis and buses.
21	The town is dead usually as so much is closed. I'd like more cafés and places like Borders used to be. Lots of live music.

22	There are a wide variety of restaurants bars and pubs open till late.
23	Lots of pubs
24	Very good pubs, bars and restaurants
25	The bars and clubs available.
26	Clubs are OK, pubs are fantastic!
27	Restaurants and bars and cinema (City screen)
28	Nightlife.
29	It's beautiful, especially towards Christmas as all the lights and decorations go up.
30	No shoppers Mid week can be calm and when light York looks fabulous and I'm proud to live her
31	Wide variety of activities available.
32	Quite a compact area for drinking and eating out.
33	Good variety
34	Very calm, picturesque and relaxing.
35	Day tourists have left and there's a more localised atmosphere
36	York is beautiful in the dark - especially with the lighting! It should be enjoyed much more!
37	Lots of restaurants.
38	It's pretty and the pubs/etc are very good
39	After work.
40	Things are close together so it's easy to get around.
41	The choice of pubs is superb. There are also many great restaurants.
42	It's dense enough to have that "bustling" feeling.
43	Theatre and City Screen
44	The festivals and choice of places to eat and drink.
45	Choice
46	Restaurants and the theatre
47	Increase in cafes/restaurants opening until later.
48	Restaurants and bars
49	Very little - the cinema on Coney Street?
50	Musical concerts Wide range of restaurants
51	Lots of restaurants / coffee shops
52	The outdoor cultural shows are great (Museum Gardens, Illuminating York). They are also very child-friendly, so we attend those.

53	I LIKE that shops close at 5-6pm. Appreciate that there is a range of cultural activities - plenty of theatres, live music.
54	There are some very nice pubs!
55	I like restaurants, and there are some nice ones in town. There is also more live music available than many people credit York for, at the Basement, Fibbers, Duchess, Barbican as well as pubs, and this I like.
56	There is a good mix of things for people of all ages and interests
57	plenty of pubs and bars, plenty of people, all good
58	At the moment, very little. Special events like Illuminating York and the food festival are great.
59	Best things are the theatres.
60	Lively. Varied pubs. Music scene getting better.
61	I particularly like the evening events aimed at everyone including families - such as Illuminating York and the walking around theatre type events - where there is a nice, friendly atmosphere
62	Xmas late night shopping - markets etc tend to give the place a nice glow and friendly atmosphere. Events such as Illuminating York facilitate a more family-friendly atmosphere.
63	Liveliness
64	Restaurants and cocktail bars
65	Lots of bars and restaurants. Proximity to everything.
66	The range of festivals, places to eat, bars and theatre.
67	Not a lot.
68	Good range of restaurants bars and cinemas/Theatre
69	The ability to cycle through the centre, it is a shame York cannot be more like European cities that conveniently and safely allow cyclists to cycle pedestrian areas all day
70	Large range of pubs, bars and restaurants
71	It's still quite busy after 5pm going into the evenings which is a bonus!
72	York has a vibrant cultural life after 5pm, with various bars and restaurants and cinemas and theatres. It is also a beautiful city in which to take a walk after 5pm.
73	Nice pubs
74	Variety of options available
75	The City Screen is great, as is Bettys.
76	Nice pubs and restaurants

77	It is compact and easy to get around on foot.
78	Good variety of restaurants . Live music in pubs. There is a buzz about.
79	The city is very attractive at night.
80	Cafés are still open
81	Good choice of pubs, plenty of people generally still about.
82	There are plenty of bars and restaurants to choose from.
83	Lots of nice pubs/bars.
84	Nice restaurants
85	There is plenty of variety in places to eat and drink and having the cinema is good too.
86	The range of festivals and events - though most of these happen in the winter months is seems
87	It feels safe to walk around compared to larger cities I have lived in such as Manchester
88	There is a lot, perhaps more than many cities of a similar size. Plenty of club/society friendly pubs which people can gather, many events (theatre, dance, art, live music).
89	Yes late night shopping would be great. It would help with restaurants too, and would be good if it was Wednesday or Thursday. Would also draw in a different crowd of people and 'dilute' the number of club goers etc, so they wouldn't appear so bad perhaps?
90	Lots of pubs, restaurants, clubs.
91	The City Screen is great for both films and gigs, however, if you find yourself in York after 8pm there really isn't a lot to do other than go to a pub or club. It's a shame!
92	Number of pubs and restaurants in the vicinity.
93	Lots of nice pubs
94	Not much. It's just a place to hang out and meet friends.
95	There are a lot of restaurants
96	Pubs, bars, restaurants, theatres.
97	The variety of restaurants, cocktails bars, pubs and clubs
98	The different bars, pubs and restaurants are good and varied.

99	The pubs are a brilliant part of the city and if they stayed open late I would happily spend all evening in them rather than the bars which open later. More Cafes should stay open later to offer alternatives, although City Screen is a good place to go if you want a chat and a brew.
100	The centre is beautiful and full of great places to eat and visit
101	Energy, excitement, sense of occasion - the night life of the city is a good thing it just needs to be balanced with other ways of being in the city centre. We don't want to gentrify York beyond recognition - just create a range of options and different ways of being out at night in York.
102	Great food and social scene
103	Not much
104	Real ale pubs and the local pub scene is great
105	Lots of choice so catering for all people
106	There is a diversity of offers
107	It's just a city centre nothing specialand that's fine
108	An excellent example of what I feel York should be like after 5pm was seen in the recent "illuminating York" festival - a good-natured throng of all ages, enjoying themselves. Unfortunately the usual rowdiness returned after 9 pm.
109	It is better than most towns. It would be good to have a more cafe society
110	Good choice of new bars in Minster Quarter. Decent Restaurants
111	Atmosphere of the city, social activities - food and drinks, cinema etc. It's a shame shops close so early because it means people leave the city early.
112	The city centre is very attractive after dark and there is a good selection of pubs and the restaurants seem to be improving. There is very little outside of that.
113	Good selection of craft beer bars
114	Live entertainment, lots of options for pubs, easy to walk around
115	Great range of cultural activities - the city screen in particular is fantastic

116	When shops are open later it encourages those who work in the city centre to shop later. I would be happy to shop later in the evening, especially in the summer months when it is lighter late on.
117	That it's full of bars and restaurants
118	Good bars and restaurants
119	Restaurants
120	The Cinema and theatres plus many of the restaurants and pubs do offer great variety and service
121	None, there needs to be more bike racks if you want people to bike into the city centre.
122	Great independent bars and restaurants. Theatre has good shows every now and again. Plus the opera house has good touring shows.
123	Restaurant s and the arts venues
124	More shops seem to be opening later in the evenings until 6pm (e.g. Boots, H&M, Lush)
125	Looks nice, always safe, good events on Parliament St,
126	Lots of good places to eat
127	Generally easy to walk around and admire. Those small express shops help make the centre useful at night
128	Variety of activities
129	Currently the Christmas Lights add to the ambience Good theatres Choice of restaurants
130	Restaurants
131	Good variety of night life in terms of bars/restaurants but not much cultural activity except very rarely ie illuminate York, late museum openings etc, not many shops open
132	York is quite pretty in the dark too - I like the central cinema & nice pubs. I like that there's a bit of variety in the type of pub you can go to.
133	Vibrant and lively (although very drink focussed)
134	There is a vibrant and sociable atmosphere in the city at night
135	Shops open, lively restaurant culture and bar culture, cinema, live music, live comedy, lectures.

136	It would be hard to expect shops to stay open later regularly due to costs of staffing and heating etc. I can see that some would like a little longer though and would then possibly stay for food, drinks or cinema/theatre. If so the Park & Ride times would need extending, as they should be to help the city remain open
137	Nicely lit - some streets in the historical areas very attractive after dark
138	Ambience and general York historic buildings
139	It is an attractive and lively place and better than other comparable sites in Tyne/Tees/Yorkshire
140	Vibrant and historic - valid reason to promote tourism
141	Currently the good things about it after 5pm are, the pubs, clubs and bars. Also the cinema and various restaurants. Not a lot else shopping wise as everything closes at 5:30.
142	It is quiet on weekdays but that's not a good thing
143	THE ACTIVITIES ALREADY MENTIONED BUT NOT ENOUGH AND TOO MUCH EMPHASIS ON THOSE WHO COME JUST TO DRINK AND GET DRUNK
144	Bars, clubs and restaurants are fantastic, and York is an ideal and rather beautiful place to visit in the evenings.
145	The city centre cinema; late night shopping at Christmas;
146	The fact that shops are not open late creates a different ambience to the night time city, it feels much more relaxed and sociable. Allowing later opening times in retail would spoil that atmosphere and make it less attractive.
147	Picturehouse Cinema. Great choice of places to eat and drink. Pubs have a good selection of quizzes, music etc.
148	Cinema, the places on Walmgate, things off the stag and hen party slalom. The theatre is great and Illuminating York this year brought the city to colourful life. This is a beautiful city - behaviour controls need bringing in.
149	Being a small city York does feel relatively safe on an evening and it is a pretty city whether on a summers evening or when decorated with Christmas lights so it is usually attractive. I also like it when you come across something unexpected like finding artwork hanging from the bar walls or the Minster lit up with lasers.
150	It is very picturesque, compact and full of wonder. However, we do not do our best to show the best parts off.

151	The pubs of the city are of national standing and are, on the whole, very well managed and very safe, pleasant places to have a social evening.
152	Lots of good pubs and restaurants, cinema and the theatre.
153	Very little. City screen is only thing that comes to mind
154	Many make the Most of the environment eg Illuminating York,St Nicholas fair etc.
155	Poor
156	It is picturesque with plenty of eating, drinking and entertainment
157	The number of bars and experiences to be found in York is inexhaustible, and York attracts many people from outside the city meaning you can be guaranteed an eventful night.
158	Some varied activities at certain times of the year.
159	No activities for families
160	York is a beautiful city which buzzes at all times. It has plenty of venues and activities to suit all ages and tastes at night but one that surprises me is that the coffee bar chains close so early.
161	Bars and restaurants
162	Walking round the centre when it is less busy with shoppers to see the sights. But after 8pm, we do not stay in the centre if out for a walk, due to the drunken yobbish behaviour often seen.
163	Lots of variety, good bars, good cultural activities such as theatre and good venues for music, as well as interesting events throughout the year.
164	Pretty and so many cafes and bars. Still things to see in the streets
165	It's a safe and vibrant city centre.
166	Increasingly diverse eating and drinking experience that has emerged over last 2 decades.
167	NOTHING

168	When the shops/markets are open late, the atmosphere is completely different. York traders currently waste the opportunity that other European cities do not. I know the weather in the UK does not lend itself to Mediterranean style living, but the vibrancy of the Xmas shopping/market opportunities show that people are up for it. So, what is good are the evenings when more people are out, enjoying a range of activities, not just (predominantly) young people out boozing. What is poor is the lack of choice year round - I tried to get a cup of coffee (not in a pub) on Goodramgate on a weekday at 5pm, and failed.
169	There are lots of good attractions - places to eat, theatre, cinema
170	VARIETY
171	There are lots of nice pubs and bars all close together and in well lit safe areas
172	Early dinner offers and the abundance of cultural offerings
173	Lots of things to do, in a beautiful and pretty safe location.
174	I don't really use the city after 5pm. Once I have finished work I usually head home.
175	Markets in Parliament St. Festivals. Number of restaurants and bars giving a choice of different experiences.
176	One-off events like Blood and Chocolate Theatre.
177	Choice of beer and pubs
178	Not much
179	Late night shopping at Christmas is good, although the shops still are not open long enough!
180	Good selection of restaurants and bars, cinemas, theatres
181	Variety of activities
182	Theatre, Grand Opera House
183	The other students who make you feel like your among peers in a safe atmosphere
184	Great Bars and Restaurants
185	It's a pleasant surprise when shops stay open.
186	Stonegate area has a nice feel, particularly in the summer when can use outside seating areas.
187	Not much, unless there is a specific thing on I proactively avoid York city centre most evenings and weekends.

188	Generally safe and plenty of people around, generally good natured. Pedestrian streets and riverside is attractive setting especially in summer for wide range of activities. Festivals and artistic offer gives attractive range of activities
189	Good mix of restaurants, pubs, theatres and cinemas.
190	Variety
191	Plenty of variety in a relatively safe setting.
192	Good mix of bars and restaurants.
193	Bars and restaurants.
194	Many restaurants now make it easier to just walk in and get a table on spec.
195	Plenty of pubs and reasonable restaurants. Theatres OK but now difficult to access due to traffic restrictions and adequate parking for larger events
196	The shear beauty and history.
197	Restaurants are of good quality and events such as illuminate York good for all the family
198	The real ale pubs and some of the restaurants
199	Plenty of choice, friendly.
200	Lots of theatre choice.
201	It is a very attractive place at night, and it is still comparatively safe and pleasant.
202	Cultural event, Libraries open late so why not Galleries? Good bars and food offer, City Screen wonderful. All your Festivals especially Illuminating York - my kids love that and the atmosphere changes in the city at night time when that is on. Christmas events especially when the retailers open late for it. York is magical at Christmas times.
203	Range of activities.
204	I don't have an opinion as I rarely come
205	Good night life
206	Special events are good quality and very enjoyable, more please!
207	The first late night shopping days just before Xmas were great, nearly everyone open entertainment on the streets - interesting and bubbling its not just the shops that need to be open but there needs to be entertainment places bars and cafes more family friendly

208	Theatres etc.
209	The night life is much more vibrant then other local towns such as Selby and Doncaster and the setting is much more pleasant to enjoy. Plus there is a wider spread of cultured activity around the city than in other local areas.
210	Early evening offers various attractions
211	Currently, the cinema and the theatre.
212	Currently, not enough goes on in the centre after 5pm. It really feels like 5 o'clock rolls round and the city centre just stops.
213	It gives more options for people who are at work till 5 and also for tourists to stay in the city longer and enjoy it.
214	Wide range of bars, restaurants both theatres are good but not having a venue for bigger acts is disappointing
215	There is often something happening, be that a festival by the market or a theatrical performance somewhere. It means that there is often something to do, and somewhere different to meet friends. Having a city like this improves the work-life balance.
216	City Screen
217	Eateries are good, but the centre looks drab because most of the shops are closedif some of the bigger stores were open there would be less emphasis on drinking and getting drunk, and more focus on getting out and about
218	Not much unless you drink to excess.
219	There is little actually. If it wasn't for the fact that York is so beautiful in the dark, I would not venture in
220	Theatres.
221	Not a lot.
222	There are many good quality bars and restaurants in the city centre which seem to mainly what attracts me and others in the evening.
223	Places to eat and drink and the theatre and cinema
224	York can be vibrant and exciting, such as illuminating York, Ghost walks, and Plays in the Park but it is not viable to have these all the time. Not sure I would use late night shopping personally. Great theatres and plays but buses don't run after 8pm which means driving in or taking a taxi.
225	Pubs, cinema

226	We do have some particularly nice bars and eateries. It is a pleasure to live in such a place which is steeped in history, with amazing buildings and architecture.
227	I HAVE ALWAYS FOUND THE SOCIAL LIFE IN YORK TO BE GOOD ESPECIALLY THE PUBLIC HOUSES
228	It's mainly the nice restaurants and city screen cinema that brings us in. Think about late night shopping on a Thursday like other cities. Xmastime really needs late night opening more
229	The nicer bars and restaurants.
230	Nothing much. All for tourists not residents
231	The city centre is dying, without good shops it has no future except as a tourist place. Without a radical change of plans by the council to encourage business it has no future
232	It's my home city - there's so much on offer, restaurants, entertainment, pubs, bars and cafes
233	I like that York is quite a busy town and that there is a mixture of old and new streets to walk along in the evening. For eating out, I think that York has got a good and growing foodie culture. Also, though there are issues with behaviour and safety in York, I still think it is a comparatively safe place to live and work in, and also to be out in during the evening. I have lived here for three years now and though I have had some not so nice experiences, they have not been too serious.
234	Good selection of pubs/bars/restaurants/theatres
235	Good range of cultural activities and restaurants and pubs, but atmosphere in City centre completely dominated by those drinking excessively.
236	Nothing apart from everything closing
237	Very wide range of pubs open
238	Good pubs and restaurants
239	City screen is excellent but there is no where else to go early evening. Shame bookshops don't even stay open late as Borders used to. Think many people who work in city would spend money in clothes shops etc if they were open til 7 pm as they are in other cities, as Weekends can be very busy.
240	Pubs restaurant's theatre pictures
241	Choice of pubs and restaurants, plus city screen and theatres
242	Plenty of pubs and restaurants, central cinema and theatres
243	Not a lot

244	There is a good range of options to take part in arranged activities, e.g. talks, walks, launch events. I appreciate have a city centre cinema, and the theatre. There is an excellent range of places to eat and to have a drink with friends; I particularly like the variety of venue from traditional pub to cocktail bar.
245	In summer, York is a lovely place to wander about and admire before the sun sets. There are some very good restaurants, regardless of season.
246	Nothing
247	Many different events going on. Lot of choice about where to go. Feels safe.
248	Nothing
249	Good range of pubs and restaurants
250	Some shops are open until 6pm or later. There's a great range of restaurants, bars and pubs to choose from.
251	The Minster looks nice when it's lit up. Stonegate can be quite nice as well.
252	It looks pretty
253	Nice to stroll around but not much to do.
254	City Screen is a great cinema with a good atmosphere & facilities, putting on a good variety of films and events
255	Variety of restaurants and other places to eat/drink three venues for shows/plays etc
256	Good selection of bars and restaurants
257	Mostly activities for adults
258	When it's not dead it's a lively city full of good pubs nice city centre to live in night and day
259	Number and variety of pubs and restaurants.
260	It's really nice to walk through the city centre in the evenings, the lighting is good and looks enchanting on the river and on the Guildhall and Minster. We have good theatres and now that the Barbican is open again we are getting good acts again. Activities that set us apart like The Mystery Plays, The light show at the Castle Museum, Ebor Vox and Blood and Chocolate make events interesting and want to attend. We have some fabulous restaurants and bars which are independent and welcoming.
261	The vibrancy of certain areas
262	Not much

263	Not a great deal, 1 cinema, 1 decent theatre, other than that, its bars and restaurants
264	The lighting on the cobbled streets. The cafe/bars. The trees in Parliament Street. The views from cafe windows. The cinema and theatre.
265	Swinegate area seems to do well, but the rest of the city is a bit bleak after 5.
266	York's pubs are excellent but shops should stay open till 8 or so
267	I actually love York between about 6pm and 8pm because it's at its quietest in the centre, it's really beautiful and you can walk around with plenty of space and few people about, it's nice to go sit by the river or have a drink at that time especially in spring/summer. It's that time where most people go home, leave college or go back to their hotels so it's really lovely, everyone comes out again after 8. I love a good night out but it's nice for a small city centre like York to have a couple of hours where there is a bit of space and quiet! I think it would be a bad idea to extend opening hours, shops are open 7 days a week, do we need anymore? Has anyone actually got any money to spend?
268	Vast array of eateries
269	City centre shops are shut more seating is available in parliament street.
270	Beautiful city with many nice places to go. It's the visitors that often cause the issues.
271	I think there is a good tea time bar scene, with major offices and in the city centre, these workers use the bars and restaurants after work and the bars actively advertise things such as 241 cocktails and dinner offers to them to pull them in.
272	The theatres. Restaurants are good, but if the children are with us, we would rather go out of town.
273	It can be quieter, and easier to move around.
274	Good variety of bars with quiz's and events. Excellent city centre cinema. Nice restaurants. Generally good touring productions/comedians at the theatre.
275	Theatres, cinema, restaurants
276	Its fine, just let businesses do their thing
277	The range of pubs and restaurants.
278	Good pubs

Annex 1

279	York is such an accessible city - small enough to traverse in a few minutes, small enough to care. It has some lovely, interesting, independent restaurants and bars.
280	Cultural, tradition and historical nature
281	York has excellent restaurants, and excellent pubs. I just wish we could use the pubs more at the weekend.
282	Plenty of theatre and cinema, and some good restaurants
283	Caters for all tastes, some fantastic bars and pubs with great character and personality
284	Its compact, don't have far to walk to get around. Lots of nice restaurants & bars

This page is intentionally left blank

Please give one suggestion of what might improve your use or enjoyment of the city centre after 5pm?

Freedom to use all of the Roads & Streets & I am not just on about Lendal Bridge but I do think we use too many unnecessary traffic lights, for instance prior to the Lendal change when the lights at the end of Gillygate/Bootham/Exhibition Square are off the traffic runs much smoother. Stop pushing York to become Blackpool and more like London. Create pedestrian areas with outside bars and tables with heated areas Shops opening later, films starting earlier More things to do: museums, galleries, shopping, etc. Shops open later Less drunken people Stop cars travelling in at night If the park and ride buses ran later into the evening. Street vendors/singers/events. More open shops As previously stated at the beginning of this survey. Less drunk people A slower speed limit - 30mph outside of foot street hours is crazy. More non-pub opening Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. Randon for other activities than just drinking alcohol. An evening market!! Shops open later, more options for cinema in the town centre etc Extended pedestrian hours on foot streets More lighting in the older part of the city More buses	1	Summer jazz cafe - open air.
Create pedestrian areas with outside bars and tables with heated areas 4 Shops opening later, films starting earlier 5 More things to do: museums, galleries, shopping, etc. 6 Shops open later 7 Less drunken people 8 Stop cars travelling in at night 9 If the park and ride buses ran later into the evening. 10 Street vendors/singers/events. 11 More open shops 12 As previously stated at the beginning of this survey. 13 Less drunk people 14 A slower speed limit - 30mph outside of foot street hours is crazy. 15 More non-pub opening 16 Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. 17 I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. 18 Allow for other activities than just drinking alcohol. 19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	2	Lendal Bridge but I do think we use too many unnecessary traffic lights, for instance prior to the Lendal change when the lights at the end of Gillygate/Bootham/Exhibition Square are off the traffic
More things to do: museums, galleries, shopping, etc. Shops open later Less drunken people Stop cars travelling in at night If the park and ride buses ran later into the evening. Street vendors/singers/events. More open shops As previously stated at the beginning of this survey. Less drunk people A slower speed limit - 30mph outside of foot street hours is crazy. More non-pub opening Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. Allow for other activities than just drinking alcohol. An evening market!! Shops open later, more options for cinema in the town centre etc Extended pedestrian hours on foot streets More lighting in the older part of the city	3	Create pedestrian areas with outside bars and tables with heated
6 Shops open later 7 Less drunken people 8 Stop cars travelling in at night 9 If the park and ride buses ran later into the evening. 10 Street vendors/singers/events. 11 More open shops 12 As previously stated at the beginning of this survey. 13 Less drunk people 14 A slower speed limit - 30mph outside of foot street hours is crazy. 15 More non-pub opening 16 Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. 17 I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. 18 Allow for other activities than just drinking alcohol. 19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	4	Shops opening later, films starting earlier
 Less drunken people Stop cars travelling in at night If the park and ride buses ran later into the evening. Street vendors/singers/events. More open shops As previously stated at the beginning of this survey. Less drunk people A slower speed limit - 30mph outside of foot street hours is crazy. More non-pub opening Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. Allow for other activities than just drinking alcohol. An evening market!! Shops open later, more options for cinema in the town centre etc Extended pedestrian hours on foot streets More lighting in the older part of the city 	5	More things to do: museums, galleries, shopping, etc.
8 Stop cars travelling in at night 9 If the park and ride buses ran later into the evening. 10 Street vendors/singers/events. 11 More open shops 12 As previously stated at the beginning of this survey. 13 Less drunk people 14 A slower speed limit - 30mph outside of foot street hours is crazy. 15 More non-pub opening 16 Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. 17 I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. 18 Allow for other activities than just drinking alcohol. 19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	6	Shops open later
9 If the park and ride buses ran later into the evening. 10 Street vendors/singers/events. 11 More open shops 12 As previously stated at the beginning of this survey. 13 Less drunk people 14 A slower speed limit - 30mph outside of foot street hours is crazy. 15 More non-pub opening 16 Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. 17 I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. 18 Allow for other activities than just drinking alcohol. 19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	7	Less drunken people
10 Street vendors/singers/events. 11 More open shops 12 As previously stated at the beginning of this survey. 13 Less drunk people 14 A slower speed limit - 30mph outside of foot street hours is crazy. 15 More non-pub opening 16 Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. 17 I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. 18 Allow for other activities than just drinking alcohol. 19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	8	Stop cars travelling in at night
 More open shops As previously stated at the beginning of this survey. Less drunk people A slower speed limit - 30mph outside of foot street hours is crazy. More non-pub opening Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. Allow for other activities than just drinking alcohol. An evening market!! Shops open later, more options for cinema in the town centre etc Extended pedestrian hours on foot streets More lighting in the older part of the city 	9	If the park and ride buses ran later into the evening.
12 As previously stated at the beginning of this survey. 13 Less drunk people 14 A slower speed limit - 30mph outside of foot street hours is crazy. 15 More non-pub opening 16 Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. 17 I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. 18 Allow for other activities than just drinking alcohol. 19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	10	Street vendors/singers/events.
 Less drunk people A slower speed limit - 30mph outside of foot street hours is crazy. More non-pub opening Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. Allow for other activities than just drinking alcohol. An evening market!! Shops open later, more options for cinema in the town centre etc Extended pedestrian hours on foot streets More lighting in the older part of the city 	11	More open shops
 A slower speed limit - 30mph outside of foot street hours is crazy. More non-pub opening Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. Allow for other activities than just drinking alcohol. An evening market!! Shops open later, more options for cinema in the town centre etc Extended pedestrian hours on foot streets More lighting in the older part of the city 	12	As previously stated at the beginning of this survey.
 More non-pub opening Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. Allow for other activities than just drinking alcohol. An evening market!! Shops open later, more options for cinema in the town centre etc Extended pedestrian hours on foot streets More lighting in the older part of the city 	13	Less drunk people
Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. Allow for other activities than just drinking alcohol. An evening market!! Shops open later, more options for cinema in the town centre etc Extended pedestrian hours on foot streets More lighting in the older part of the city	14	A slower speed limit - 30mph outside of foot street hours is crazy.
currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre. 17 I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. 18 Allow for other activities than just drinking alcohol. 19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	15	More non-pub opening
they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost. 18 Allow for other activities than just drinking alcohol. 19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	16	currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred
19 An evening market!! 20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	17	they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being
20 Shops open later, more options for cinema in the town centre etc 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city	18	Allow for other activities than just drinking alcohol.
 21 Extended pedestrian hours on foot streets 22 More lighting in the older part of the city 	19	An evening market!!
More lighting in the older part of the city	20	Shops open later, more options for cinema in the town centre etc
3 3 1 7	21	Extended pedestrian hours on foot streets
23 More buses	22	More lighting in the older part of the city
	23	More buses

24	More live music venues, shops opening later would be nice.
25	More frequent buses.
26	I would love to see occasional night markets - food related especially.
27	More police presence in the centre
28	Better maps/ information
29	Better lighting in some areas
30	More (social) control and policing of alcohol abuse. I am not referring to people drinking in public, but the people wandering around drunk looking for places to drink.
31	Late night shopping, I often don't finish uni until 6 so cannot enjoy shopping in York until the weekends when it is not enjoyable because it is crowded with tourist
32	More to do other than eat and drink.
33	Longer opening hours of shops, more deals on restaurants etc
34	Cheaper drinking.
35	More bars and clubs should be opened to develop York's nightlife. There are a lot of pubs, but these don't always cater to students.
36	Night buses.
37	More bars that aren't chain bars.
38	Get attractions opening later as well
39	More evidence of purposeful evening activities, including more shops being open until 7-8 pm-ish.
40	Better shows at the theatres - not much to choose from currently. No decent dance clubs eg. jazz or salsa, unless you want to go clubbing
41	Less drunkenness.
42	More frequent and later running buses Shops open longer on a couple of days a week
43	Start by opening Lendal Bridge
44	More non alcohol based establishments opening later.
45	Cheaper bus fares
46	Find some way to stop hordes of drunk young men shouting abuse, and inebriated women being sick on the street
47	I would prefer it if there were less bars and fewer drunk people.
48	Better parking

49	Bring back The Arts Centre (formerly at the bottom of Micklegate) or establish an equivalent space that supports serious clubbing culture (as opposed [offensive] culture of York on a Friday/Saturday night).
50	See earlier answer.
51	More live "street" entertainment. Maybe a monthly or bi-monthly event showcasing local musical talent. Could be with in conjunction with The Duchess, Fibbers, Basement Bar, MOR Music and other local businesses
52	Clean the streets!!!
53	More places to go where you don't have to drink alcohol - there are very few alternatives.
54	Later cafe opening times
55	Late night coffee shops. Few places to take kids for refreshment that wasn't a pub. eg. No where to go after illuminating York apart from rowdy McDonalds.
56	Clamp down on drunken people - particularly men who seem to think it is Ok to shout obscenities, urinate in public etc etc
57	Have more things open that aren't pubs (cafes, shops, library, museums, etc).
58	More shops and cafes open
59	More retail shops open later.
60	Opening supermarkets later in the night.
61	Buses to get home up until 11.30 at night both Friday and Saturday as a minimum, but preferably throughout the week.
62	Everything open later. Places to sit down and relax that aren't bars, pubs, or restaurants
63	More frequent evening bus service after 8pm serving both Railway Station and Fulford - why not keep the park and ride running every 20 mins on Friday and Saturday evenings?
64	Making the environment feel safer for women
65	Later opening hours for cafes and coffee shops - I am unlikely to be tempted into the city by later retail shopping opening hours, but options for places to meet that are not bars or restaurants would tempt me in, and bring more enjoyment.
66	Shops staying open later. Less traffic restrictions!

67	Cheaper public transport . More buses after 8pm. More taxis available in evening, better lit and more secure taxi ranks. Discounts for local residents Binge drinking & low-level drug taking culture tackled effectively
68	Developing Piccadilly/Parliament Street for family friendly cafe culture
69	Shops staying open later.
70	Less anti-social behaviour - shouting and screaming, [urinating] in doorways, fighting etc
71	More late shops
72	Later shopping hours
73	More visible policing later on.
74	I would appreciate shops being open past 5pm as it would make it a lot easier for myself to do shopping after work.
75	Arthouse cinema
76	More variety of types of things to.
77	More events in the summer targeted at residents not tourists
78	Food markets summer and winter
79	It is very off putting to go to the city centre on race days. Sometimes I do not venture into the city because of this. Too many drunk, loud, rowdy and sometimes aggressive race goers. However I'm not sure if the Council are able to make any measures to improve the situation and you hopefully know this is a common complaint of York residents. It cannot be a matter of control, as this would be exclusive, but I think a matter of behaviour of a minority of people travelling to York specifically for the race days. Although I think the policing is very good, the problem seems to either be the same or worse. Perhaps more policing is required on race day evenings? My cousin came through York by train on her way back to Newcastle. She was absolutely disgusted by the behaviour of the people on the train (they all had got on at York, from the races). Perhaps BTP should travel on these trains (like they do at football matches). To be honest I don't think York Racecourse do enough to support either the police or the City Council to help to improve the situation in the city centre or the railway station. Perhaps they should be thinking about providing their own city centre / railway station security patrols?
80	Fewer lairy people
81	Longer shopping hours,

82	Later opening for shops. No one who works full time can manage to get into the centre to shop before they close! Therefore I go out of town to Monks Cross/Clifton Moor. Would be better to keep the business in the centre surely?
83	More interesting clubs
84	Free buses to the city centre.
85	More family friendly activities
86	Abolishing cheap late night trains back to the North East. Make the last train that stops in York on a Friday and Saturday night 8pm and see an instant change for the better. It's not rocket science!
87	More cleaning & more Police, fewer drunks.
88	Later opening hours of shops would mean that I would stay in the city centre longer and more likely stay out for tea and a few drinks
89	Less hen parties!
90	The support of subculture. For a city which could be arts diverse York is very restricted by a facile choice between bars that all offer the same thing. For anybody who wants an alternative there currently isn't one.
91	The centre needs to be a safe, family friendly place that encourages good behaviour and discourages anti social behaviour
92	More cafes, low key music venues, different cultural offers
93	More for younger people to do, a place to go and meet friends that's warm and 'cool'
94	Improved safety
95	Making it illegal for students to spend 12 hours getting [drunk] every night
96	More shops being open to say 7pm
97	Live music, even if it's just coffee house sessions once a week.
98	More bars, not clubs with later licenses
99	Stop supermarkets opening in the evening selling cheap alcohol
100	Clean the streets
101	Limit alcohol sales.
102	Less drunks
103	Shops open later even one night a week
104	More regular shops open late
105	See previous answer, plus more variety of family entertainment and events.

106	Not much that a council can do about it but more coffee shops staying open in to the evening would be great. 5pm is a misleading time, most people finish work at 6-6:30pm, so there evening is generally 7pm-10pm. Too many events etc stop at 7pm.
107	More Craft Beer Bars Less mass produced lager drinking Barns
108	Open the shops
109	A better atmosphere. It seems as though the city belongs to the drunks once the evening starts. I'd say 5 pm is not a good cut off; the drunks don't start that early, except on weekends.
110	Clean the footpaths. Don't mind the stag/hen do's per se, they're just having a good time, but the physical evidence left behind - the dirt, the vomit, the blood, the rubbish - is disgusting. Have seen no evidence of street cleaning in the 9 years I've lived here.
111	Pubs that don't play really loud music - early on, people are there to chat and socialise rather than dance so it doesn't really create a good atmosphere, it just ends up with everyone shouting to be heard. I love going out for dinner and drinks with friends but we find ourselves sticking to our local pub out of York as we can't hear each other talk.
112	More bars and restaurants and a bit of street entertainment
113	As above and also stop hen dos
114	See above about drinking control and cleanliness
115	Making the city centre more accessible with less buses would improve it dramatically.
116	If shops and cafes were open later.
117	York has a vibrant local art/music/bar/cinema culture and currently the council make it very hard for this to flourish due to lack of interest and punishing good local businesses for the faults of large chains, cheap deals in supermarkets and alcohol day-trippers.
118	More shops open! I prefer shopping in the week to on the weekend when the city is usually horrendously busy, so if even more shops opened later I would definitely visit them.
119	Opening shops longer would be the main thing. I work 9-5.30, Mon-Fri, it's impossible to buy a new shirt for work or any other non-supermarket item during the week unless I rush about at lunchtime. Even till 7pm would make a massive difference. And it's a virtuous circle, if there were more shops open, you'd have more people around the place buying stuff.

120	More police on the streets at the weekend
121	Clamp down on the rowdiness of clubs and late bars
122	More shops open later
123	Later buses so can stay out later or not have to walk home from work
124	Getting rid of stag and hen do's. Diverting race goers out of the city.
125	Cleaning up the broken glass.
126	Have stores stay open longer - especially for the holidays!
127	Better public transport, travel to work by Park & Ride but the sites close too early to leave the car there and this means a trip home and then back in by car, very few buses in the evening.
128	Improve access for cars and increase car parking spaces whilst reducing parking charges
129	More late night shopping, more cafes and coffee shops open in the early evening. More to do
130	More cultural festivals like Illuminating York that kept families involved in the city centre longer, moving around the city and adding the cultural vibrancy and feel of the city.
131	Free car parking on streets in all streets after 6pm til midnight except where emergency vehicles would be impeded. Europe has this in similar cities. Park & Ride should operate til much latermidnight and later on Fri/sats. This would encourage broader demographic and might encourage retailers to stay open later which would make city more popular.
132	Less drunkenness please.
133	During festive periods, improved Xmas lighting and evening events. More visible presence of security eg police/community support
134	Shops open till 8pm
135	Encourage more volunteers to join the Street Angels
136	Free park and ride after 6.00pm and extend certain routes after midnight
137	Have a few more shops and cafe's open in the centre, it would make things a little more exciting after finishing work.
138	If more shops were open, as I used to live in Newcastle and there all the shops are open until at least 8pm.

139	More shops open, more activities and cultural events. Need an arts, exhibition, entertainment and cultural centre (Bonding Warehouse would be ideal venue)
140	Later opening hrs for shops /more family friendly evening markets /street performers like at Covent Garden. Zero tolerance on drinking in the street. Clean up the Micklegate run. Have Street Angels/police to prevent anti social behaviour. York illuminated is so beautiful make the most of this
141	Extending opening hours of larger shops and smaller cafes.
142	Fewer drunks!
143	More activities
144	More parking space available at free or very low cost. It would greatly improve accessibility for more frequent visits and more time spent on the available activities. It may encourage new activities to become available if people knew they could access them easily and not have late night buses to wait around for, reduce the sense of vulnerability etc.
145	Stop the drunkards!
146	More lighting
147	More city centre activities, but not related to food or markets.
148	A reduction in the number of visiting groups that get drunk in the city.
149	Make it cleaner.
150	Properly manage the licences of pubs. Stop them serving drunk people. Shops open later. Cafés open later
151	Longer shop hours and free parking or improved bus links, park and ride opening later etc.
152	Better control of the drunken hoards later at night.
153	York very much attracts people whose main aim is to get drunk. It's very much a stag-do and hen-party destination. If York was able to create a strong after-hours identity - like Manchester or Liverpool - with a vibrant community atmosphere it would be much more attractive to other revellers from outside the city. Free outdoor festivals are an excellent way to make this happen. Hull Freedom Festival is an excellent example of an event which has helped to define a city's nightlife economy.
154	It needs to be cleaner - a lot cleaner and less sick!
155	Better transport options in and out of the city after 11pm - other than taxi's or driving myself in and out of town.

156	Free parking
157	If I was able to use public transport to get in and out of the city.
158	Installation of temporary portable urinals
159	Summer - pavement cafe/restaurants/bars open for longer - street entertainment (organised not blaring out same stuff all night) more relaxed atmosphere after finished work.
160	Already given
161	As previously stated re police uniform patrols on foot in city centre.
162	Apart from the over zealous bouncers I am very happy with all aspects of York on a night
163	More buskers and later shopping
164	Cheaper parking
165	Bigger 'cafe culture'
166	GET RID OF THE DRUNKS
167	Later opening of non-alcohol venues - I include shops and cafes in that suggestion.
168	Somehow - and I appreciate this will be difficult - but persuade less "hen" and "stag" parties to visit the city.
169	More late/all night takeaways, cheaper pubs and bars
170	Greater variety of shops open late.
171	Less ASB
172	Later opening hours of shops and cafes. Why not open an hour later and shut an hour later? If you work in the centre and have to hang around for, say, an exercise class there are very few places open after 5, unless you want to go to a pub (the library being a notable and welcome exception). Illuminating York is great at getting people into the city in the evening, but each year I wonder why the shops don't stay open (how about a very early Christmas Thursday evening late night shopping?) and why the cafes aren't open and doing a roaring trade in hot drinks and mulled wine!!
173	A better cinema - City Screen is great if you like alternative films, but it doesn't show many of the main stream films my son would like to see, I have to hike up to Clifton Moor to Vue. This costs me bus fare and is time consuming. I think it could do with a leisure centre for kids with activities aimed at getting them moving about. Somewhere you could leave them for a couple of hours whilst you shopped in peace. People would be prepared to pay for that luxury. Kids hate shopping and parents hate bringing their kids shopping. No brainer!!

174	Enforcement of law that says people shouldn't be served with alcohol if they are already drunk.
175	More things for younger people and non-drinkers. Cheaper pubs.
176	Discourage stag/hen parties and other big, often drunken, groups somehow
177	If the centre of York had a more safe, and family friendly feeling on an evening that would help.
178	More protective factors, PSCOs? Lighting
179	Better public bus service from Bishopthorpe/South Bank area
180	Less threatening atmosphere from drinkers particularly
181	If locals were more open and welcoming to their students population
182	Open shops later - retail argue they are losing money to Internet shopping but a lot of people now work full time and the shops are only open when you are at work. Open late and you will encourage more people to come into town and shop and then stay to drink and eat
183	More shops open for longer.
184	Get rid of the drunks.
185	More cafes, museums being open and more focus upon family/dining than getting smashed up on Mickelgate.
186	In Newcastle, many of the city centre shops are open until 8pm on Thursdays all year round. If a similar scheme operated in York I think it would help residents and tourists alike, who often feel stranded after 5pm. At present, the main use of York city centre after 5pm is for eating and drinking. If there were, for example, non-alcoholic options available (cafes, non-alcoholic bars), there would be a more 'family-friendly' feel and hopefully less drunkenness and anti-social behaviour.
187	Remove vehicular traffic entirely from key streets so operate more like Stonegate
188	Less rowdy and drunken behaviour.
189	Things are fine as they are.
190	Night buses, cheaper means of getting home after a night out.
191	Better public transport, but also to surrounding areas
192	Less tolerance of group dos? Is this possible?
193	More family orientated area/s. Better policing, particularly in winter

194	Improve bus services, more frequent and running later.
195	That the city and people using the facilities be treated with respect. Not having rude loud-mouthed drunks parading the streets.
196	Less stag and hen parties please but that's probably just my age creeping up on me
197	Better policing of licensing laws
198	Difficult to say as it is unrealistic to have greater enforcement on large groups.
199	Ban stag and hen parties - places selling cheap alcohol
200	If more cafes would stay open later so you don't just have to go to pubs for refreshment. This might encourage more families to use the city after 5pm with a corresponding change in atmosphere.
201	Later retail offer, including the Parliament Street markets
202	Shops open later
203	If only I could feel less apprehensive Keep more cafes/coffee shops open for people that don't want a
204	full blown meal but want a coffee and a snack with work colleagues/friends/partner. Not everyone wants to go straight to the pub and get leathered. Look at what Newcastle does, Live after Five.
205	The German bar in Parliament St was very good. More of that, the food festival staying open later
206	Higher crackdown on anti-social behaviour, gangs of youths, stag and hen parties all ruining the city.
207	Pop up bars, cafes, activities - temporary but effective and adds really difference and ingenuity to York's night life that Leeds and Sheffield don't have presently. Perhaps a pop-up film club that screens films in different exciting locations across the city?
208	Extended shopping hours and more pavement cafes
209	Removal of car parking charges at 5pm
210	More events like open air theatre performances and "moving theatre" like Blood & Chocolate would be more than welcomed.
211	Allow shops to stay open till 7pm year round not just during late night shopping up to Christmas.
212	Shops open later.
213	Make it look better because of high rents and business rates tenants cannot afford to look after their premises

214	If some of the shape stayed open longer, even an apositic nights
214	If some of the shops stayed open longer - even on specific nights of the week if all the time wasn't feasible - it would mean that a lot
	of people who work in the city (for Aviva, the council, as well as
	lots of the shops and restaurants) would be able to make best use
	of the time. I work in the city centre but often end up going to
	Monks Cross to do my shopping after work because I finish at 5
	and there just isn't enough time left in town. Also, this might cut
	down problems at the weekend a little bit, because people like me
	wouldn't try to come in on busier days if we could just a easily come in on a weeknight.
215	
	centre
216	,
	ride by 8pm in summer and are reluctant to return to eat out of the
	city. If the buses ran later they would remain in town to eat. This is the comments I have received from guests and friends
0.4	<u> </u>
217	More child friendly environmentssome places don't welcome
	children after 6pm or 8pmvery different to Europe where families are made to feel welcome
040	
218	Better offerings at the theatres, perhaps street entertainers - fire jugglers, singers. Late night shopping.
219	Just more open. Especially restaurants
220	
221	Cafes staying open later, family events away from pubs and cheaper deals when eating.
222	Outside areas to sit to read, have a drink(coffee/or alcohol)
223	
224	Being able to come to work on the park and ride and then go for a
	spontaneous drink after work without worrying about catching the
	8 o clock last bus or being locked in the P & R. 8 o clock is far too
	early.
225	, , , , , , , , , , , , , , , , , , , ,
	in, especially in the dark winter months when many just want to go
	home after work. There is already an excellent selection of pubs
	and restaurants in the city. I assess anti-social habet in more and
	and restaurants in the city. Less anti social behaviour would
	and restaurants in the city. Less anti social behaviour would certainly encourage more people to stay but a difficult one to address.

000	
226	Shops, markets street art, buskers, street performance, music, film, non alcoholic communal drinking areas, dance halls, parks, river cruises, cafe culture, zero tolerance anti social behaviour fines, fairgrounds, free parking
227	I think it's a fine line between attracting the business of hen/stag parties and race-goers whilst maintaining civility and safety in the town centre after dark. Our City is a small place and with the best will we can't expand the pub scene to the four corners of it. However, in an ideal world, I would like to see a reduction in fun pubs and an expansion of the Stonegate Quarter
228	Lighting, like I have said before about Parliament Street area, make it into a spectacle and somewhere to visit. Improve lighting across the city centre and improve bus services. Improve train times too and from Harrogate. Improve bus services to and from outlying villages. The food festival was fab, champagne tent and real ales in Parliament Street was brilliant. Do something like this more often with additional activities encouraging people to visit. In summer that space could be used so much better.
229	Residents only evening offers
230	Later buses.
231	More pubs with entertainment for older people
232	Employ someone to organise "events/activities" in the city centre
233	Fewer drunks
234	I think that stricter policies on not serving customers who are already drunk would be good. It is not about how long people stay out for, it's what they do in that time. I don't think that places need to shut earlier or that there needs to be less pubs/clubs just tighter control on drinking.
235	As I work until 5 it would be good if coffee shops and shops staying open later.
236	Less excessive drinking, cleaner environment.
237	Greater police presence to deal with yobs
238	Good bookshop cafe to go and browse in and more shops open. Reduction in hen and stag dos and reduction in loud abusive drunks
239	Fewer Stag and Hen parties - they are giving York a bad reputation on Saturday nights. If I had a young family I would not take them near York city centre on a Saturday night for this reason.

240	On-street parking
241	Change the hours the shops are allowed to take deliveries
242	Friendly family to go areas, where drinkers aren't welcome
243	More businesses open after 5.30pm, especially coffee shops. Less rubbish in the street.
244	More events like the food festival in Parliament Street
245	In summer, York is still very much busy at 17:00 when a lot of shops are closing. A large campaign to extend opening hours to 18:00 could prove to be very beneficial to both customer and shopkeeper.
246	Less hen dos
247	Later Market, Open Shops, More activities other than drinking
248	A place like City Screen that is warm to sit in between October and April!
249	More events for locals
250	Later opening shops and cafés
251	Less beggars.
252	Later opening for shops; ban hen and stag parties, on-the-spot fines for drunkenness and lewd behaviour,
253	A decent cinema chain. Better parking on the north/west side. More active policing outside McDonald's. More outdoor entertainment.
254	Street food stalls.
255	Making the city feel safer and more pleasant to walk around at night
256	Visibility of security in terms of actual people be they police or others on foot
257	More events or things to do
258	Shops opening later as in bigger cities would encourage more shoppers and make it less drinking focused.
259	More coffee shops open
260	I can't
261	Public transport after 8pm in the Rawcliffe area
262	Better late night buses
263	A safer, more family friendly atmosphere with less antisocial and drunken behaviour.
264	Keep shops open
265	Being allowed to park right in the city centre after 6pm

266	No tramps in doorways. Sign posts with times of music/events/busking in the city that day and the next, at the entrance of the bar walls. The buskers would earn more as some are only on for less than an hour.
267	Shops and museums open later: until 8-8.30 at least. Something to keep Parliament Street alive; at least a cafe with tables where families could sit. Tourist information open later.
268	More street drinking like in London and Europe
269	Discourage stag and hen nights
270	Just keep it clean and tidy and light the place nicely, check out some European towns (Bruges, older areas of Paris) they light the places creatively and it can be very attractive, it brings the best out of the unusual or older architecture, it wouldn't necessarily cost much more. Maybe keep some of the coffee shops open a bit later? There's not really anywhere in the centre where you can sit outside and have a coffee after 5.30 they all seem to shut, its fine by the river but it would be nice to have that outside cafe culture that the Europeans have all day. York seems to have a bit of it but then it disappears about 5pm and turns into an English pub town.
271	LGBT Venue
272	Less street cafes during the day. York gets that full you can't get free seating all taken up by others but plenty of seats in street cafes but if you want to sit there you have to buy something. This affects the wife more, she is disabled. My carer and pushes me in the wheelchair. I have difficulty accessing most shops not having a standard wheelchair. There must be more like me.
273	Less [idiots].
274	The Swinegate area has nice feel to it, similar to that of Jesmond in Newcastle with the fairy lights / street lights all year round. It would be nice to see this sort of feel in the corner of pitcher piano/ revs city screen. Perhaps something in the dead space of that central area?
275	Less drunks and antisocial behaviour.
276	Better parking for residents - we do not use as much as we could due to there being extremely limited parking and not everyone rides cycles or uses dirty unreliable buses.
277	Feeling safer. Cleaner!!
278	Abandoning all the anti-car measures put in place over the last few years

279	Clean the rubbish off the streets
280	Better, more decorative lighting to lighten the streets (even main areas are quite dark sometimes).
281	Large bookshop (but Borders has gone)
282	It would be lovely to be able to have a coffee past 6pm in the city. Events like Blood and Chocolate are great for bringing people to the city in the evenings.
283	In the week York is fine and is a great place to be. The weekends are a different story due to huge rowdy same sex groups. Might I add the groups are not students - they are much older.
284	More things happening between 5 -8
285	Closure of Salvation! That plus the opposite takeaway = disturbances waiting to happen.
286	Would welcome more varied activities in the city centre. Shops to stay open later

Annex 3
What improvements, if any, would you like to see?

1	Keep The Gangs of Students out of the city centre Screaming &
	Carrying On Alarmingly
2	Pavements should we washed clean
3	Ban stag and hen parties, happy hours and student nights, then
	close cheap bars and cut price restaurants and replace with quality
	establishments
4	Emptying the river of debris. More bins.
5	More lighting and cleaning
6	More street lighting
7	The cleanliness declines as the evenings wear on due to fast food
	outlets and drunken people. I strongly believe that pubs and clubs
	should use their profits to pay for street cleaning and security;
	particularly the ones that encourage excess drinking with 'happy
	hours' and price promotions.
8	Cleaning teams out at night, more bins for 'takeaway' rubbish
9	More art works. More music (buskers?) Less drunkenness.
10	I would like to see in some areas no uneven pavements unless it is
	a historic pavement like the Shambles.
11	More lighting
12	I'd welcome initiatives to tackle disposable packaging, esp. from
	street food vendors.
13	Door staff fully enforcing licensing conditions around their premises.
	There are several venues where due to inaction of security staff I no
	longer have any desire to visit.
14	Interesting lighting - everything looks a bit stark.
15	Generally, more potted plants/trees would improve the
	attractiveness of the city.
16	More late night coffee shops and upmarket take away places that
	serve quality food
17	A better atmosphere it even somehow feels dangerous in the late
4.5	evening.
18	I like it as it is.
19	Re-pedestrianisation of Coney Street, Davygate, New Street,
	Stonegate, Petergate, Swinegate after deliveries etc have been
	made

20	More spaces open later, events taking a lead from bigger cities like
	Manchester and Leeds.
21	Maybe slightly more lighting in the older parts of the city
22	Less building work, but I guess that's unavoidable.
23	Get rid of stag/ hen culture. Reduce gangs of drinkers
	inappropriate behaviour too early on streets. The homeless should
	be provided for in shelters. Get rid of fast food vans selling trash
	food. I find pub culture clashes with culture of cinema, coffee bars,
	theatre
24	Later at night there is a lot of waste from takeaway boxes etc. Not
	sure how much can be done about this - more bins, fines for
	littering, incentives for cutting down amount of packaging?
25	None
26	Removal of bin bags and litter
27	Less drunk people wandering the streets.
28	Better lighting, independent of storefront lighting, after dark
29	A lot of garbage because people are drunk heading home late and
20	they litter a lot. The city is not pretty after 10pm.
30	n/a
31	Cheaper drinking.
32	More security, better lit side streets, taxi rank in the centre
33	Night buses.
34	Not to see every shop's rubbish bags out. More bins would help with litter as well.
35	Litter bins cleared out more often so they are not overflowing when
33	you walk into town the next morning. Pavements cleaned up so you
	don't have to avoid vomit Why shouldn't those who "throw up" be
	made to pay a fine like those who throw down litter
36	Less/ no neon
37	Modernised lighting - especially the Minster and the bridges
38	Good street lighting in all city centre streets.
39	Would like to see less people vomiting / urinating in the streets.
40	Get rid of the pee smelling doorways - rank !
41	Less sick in the streets and pathways.
42	More illuminated buildings and features
43	Discourage people from - drinking in the street - assembling in
	loud intimidating groups Remove mobile burger vans and the like:
	they cause untold mess: discarded packaging; food smeared on car
	windows and left on windowsills. Active police presence in the
	evening. Wardens to keep students safe (like the pyjama wardens
	during freshers week). A night-time lorry ban. Rules about the
	removal of waste (when it can be left out, picked up, etc) being

	enforced. A ban on bottle banks being used at night. Attractive and effective street lighting
44	Less vomit. Pedestrian control on the Ouse Bridge. Often feels dangerous to cross, particularly as drunk crowds outside pub spread onto street with oncoming vehicles.
45	The later it gets, the messier it looks, drunk people falling out of the bars on my walk in along Micklegate, sometimes rubbish to be collected. Later on it is rubbish from the drinkers thrown on the floor.
46	Clean streets
47	Control of hen dos and stag events from Thursday onwards. Our delightful city is fast becoming a no-go zone
48	I am not interested in bars/clubs/pubs as part of my social life, but in summertime when I maybe have a walk along the riverbank, I would like to sit and enjoy a coffee somewhere in the city centre.
49	Make more use of river frontage, extend raised river walkways, new footbridge near cinema, soften Park Inn hotel with planting or video projections. Demolish front part of Stonebow, make new Colliergate Square, keep tower part & turn into hanging gardens. More bins, street cleaners, instil more pride / respect for the city & environment. Ban chewing gum in city centre shops
50	Less drunk people. Less stag and hen parties
51	Get rid of the drunks and need for heavy policing! I've lived here for over ten years and am kind of used to it (though don't like it) but I know many people newer to the area that find it intimidating and offputting so that you have to plan cinema, theatre trips etc to avoid the weekend. This isn't right.
52	No rubbish left in town.
E 2	
53	Less clutter. Better lighting. More atmosphere
54	Less clutter. Better lighting. More atmosphere Better management of rubbish from shops and street litter - recycling points for bottles (plastic and glass) to help reduce waste filling the bins and going to landfill
	Better management of rubbish from shops and street litter - recycling points for bottles (plastic and glass) to help reduce waste
54	Better management of rubbish from shops and street litter - recycling points for bottles (plastic and glass) to help reduce waste filling the bins and going to landfill Cleaning up all the trade waste left out for collection, fining people who leave litter or smash bottles/glasses on pavement or vomit all
54 55	Better management of rubbish from shops and street litter - recycling points for bottles (plastic and glass) to help reduce waste filling the bins and going to landfill Cleaning up all the trade waste left out for collection, fining people who leave litter or smash bottles/glasses on pavement or vomit all over the pavement
54 55 56	Better management of rubbish from shops and street litter - recycling points for bottles (plastic and glass) to help reduce waste filling the bins and going to landfill Cleaning up all the trade waste left out for collection, fining people who leave litter or smash bottles/glasses on pavement or vomit all over the pavement More lighting near taxi queue areas More litter bins. Art on display e.g. the wallpaper applied to the
54 55 56 57	Better management of rubbish from shops and street litter - recycling points for bottles (plastic and glass) to help reduce waste filling the bins and going to landfill Cleaning up all the trade waste left out for collection, fining people who leave litter or smash bottles/glasses on pavement or vomit all over the pavement More lighting near taxi queue areas More litter bins. Art on display e.g. the wallpaper applied to the derelict hotel on Piccadilly. Imaginative use of open space

	McDonald's.
61	None
62	More buses to Fulford after 8pm and more shops open later
63	Need to open the pubs back up to the mainstream York public. Whilst not being old, there is a generation drinking at home then coming into town. Having more decent people around and able to enjoy a drink at a reasonable price provides a far better atmosphere. The only effect of expensive drinks in York is for the supermarkets to gain the revenue and the city to pick up the cost later on. Most people can enjoy a few pints without bother and it would be harsh to penalise the sensible drinker at the expense of those solely there to get more drunk than sensible.
64	Cleaner streets. Later opening for shops. More street events lasting into the early evening. Longer opening hours for the market.
65	Night time wardens to help and assist people around the city, if they are lost, need medical assistance or a police officer they could be a link, (are these Street Angels!?) I never see them! Ordinary people need tending to also not just the Micklegate drunk and can't get home end of town
66	Better offering of street food
67	Safe cycle storage facilities, perhaps in an enclosed staffed area.
68	Not so many lairy people about
69	More Christmas lights in the evening! Also lighting up the Minster at night.
70	City centre kept clean overnight particularly around taxi stands, bins etc
71	No vomit on the streets.
72	Less gangs of drunken people - wouldn't we all? More bins throughout the city.
73	Higher police profile and the abolishment of cheap evening trains back to the North East. York at the weekend has become nothing more than a beer garden for the North East.
74	More street cleaning after the shops have closed. Often commercial waste left out which gets kicked around by drunkards.
75	Rubbish outside shops been collected
76	The city itself is beautiful and very attractive.
77	Better policing and cleaning, control of antisocial behaviour
78	Bins emptied, look less grey and closed up!
79	Improved lighting and public spaces. Less drunks
80	More street cleaners
81	Cleaner, more litter bins and better street lighting
82	Nicer food outlets staying open later.

83	Litter tends to build up after midnight from flyers and takeaways
0.4	foods. The council do a good job at clearing this up around 4am
84	Closure of internal supermarkets that sell cheap alcohol
85	Streets need to be cleaned
86	Generally, my 'poor' rating above applies after 8 - 9pm, when the
0.7	drunks, takeaways, etc. get going.
87	Less drunk people
88	Shops opening even a little later- ie not closing at 17:30!
89	Parts of York can be intimidating or unattractive for families,
	especially at weekends (including weekend afternoons). Improving the management of this would help.
90	Impossible to solve, but commercial waste bags/bins look dreadful,
	especially as many appear in the little alleys that the City is famous for.
91	Less public urination
92	Fewer drunks.
93	I would like to be able to walk half a mile from my home and not see
	endless cigarette butts, vomit and/or blood on the street, bits of
	postcards advertising nightclubs, rubbish and dog mess. The city
	streets are absolutely filthy, visitors comment on it and I am
	ashamed and disgusted by the lack of care demonstrated by CYC
	towards street cleanliness. It is particularly bad on a weekend.
94	Designated safe areas - somewhere you can go on a night out if
	you lose your friends/your phone dies/need to ring a taxi.
95	More PCSOs to ensure those enjoying a night out stay in control
96	Sandblast the streets
97	Less hen and stag dos. Over the past few years I have become
	more intimidated to go into town later because of the increase on
	these!
98	Cleaner pavements and more attractive lighting (also a security
	thing as well as showing the old buildings) but mainly more control
	of stag/hen parties and drunken behaviour
99	Less buses and free parking. Small buses would also make the
	traffic move quicker.
100	The smell near Boots. Litter near Kuda/Subway
101	It looks horrible along Coney street when shops have piled their
	rubbish bags outside for collection, and then worse when drunk
	people throw them about.
102	Better help for bars/pubs. Often seem to be left to deal with issues
	without police or council help and then blamed/punished if problems
	escalate.

	me feel safer.
104	
104	The main problem is stag and hen dos leaving takeaway wrappers, puddles of vomit and general detritus around on the weekend. I
	know it's a massive job and has to be done late at night when
	,
105	obviously it's harder to get workers More rubbish collection and street cleaning
105	More rubbish collection and street cleaning
106	Some areas around clubs, eg Rougier Street, Tanner Row, are
107	messy with vomit and some broken glass and discarded takeaways
107	Cleaner streets
108	Restaurants which encourage locals not tourists by giving
	consistent service or affordable bistros. More pubs that serve snack
100	food.
	Less stag and hen dos Prokon gloss is suful ground the situ. I'd like that to be glosred up
110	Broken glass is awful around the city - I'd like that to be cleared up
	before the morning. The smell of urine in some of the alleyways is
111	also bad. Perhaps pop-up urinals would be possible?
111	Better lighting, more litter bins, cleaning crews picking up rubbish as found on the continent
112	More cultural activities taking place in the city centre offering
112	alternatives to drinking culture
113	Measures to control those who drop litter. CYC to re-assess waste
113	bin needs to avoid overflowing locations
114	More street lighting, more police, less drunkenness. The amount of
' ' -	drinking and drunken people is frightening. We moved here from
	London last year and never experienced the same numbers of
	drunken people.
115	
116	Fewer 'wet bars' that encourage stag and hen parties - and
	localising the nightclub culture to a small part of city.
117	Bins emptied when full. Decorative lighting
118	More street cleaning
119	More business cleaning front of premises. Limit times rubbish is put
	out on the street
120	More pavement cleaning (It can be very grimy in places and it gives
	York a bad image to daytime tourists)
121	Answer to question above depends on day of weekend, time of
	night - on a Friday or Saturday night it is much less clean and
	attractive
122	More street cleaning /rubbish /vomit cleaning and lots of alleys used
	as outside toilets
123	The sewers/drains often smell very bad, especially in the evenings
	along Coney Street.

124	Fewer stag and hen parties. It really puts me off going into the city at the weekends
125	More parking spaces available in the city centre and either free or very low cost.
126	Clearing out the drunkards, splatters of vomit and stinking doorways
	where blokes go to pee.
127	• .
128	Better more effective lighting.
129	Less licences to sell alcohol granted to the numerous supermarkets
	that are opening in the centre and are magnets for anti-social
	behaviour. A reduction in the number of visiting drunken groups.
130	More bins, more enforcement of litter and other forms of anti-social
	behaviour, more street litter control notices requiring pubs, clubs
	and eating places to ensure the area around their premises is kept
	free of litter and rubbish.
131	Litter bins emptied
132	1 1 0
133	Again citing other cities like Manchester and Liverpool - they
	embrace their nightlife culture rather than merely tolerating it. Better
	lighting, pedestrianised areas, colourful street signs, better signage
404	in general to nightlife economies.
134	York needs to be cleaner - certain streets are covered in sick some
	morning after the students/race goers and stag/hen parties have been out!
135	More 'cafe type' bars open later.
136	Less people spilling out of the bars onto the pavements
137	As stated above
138	Cleaner streets, more shops staying open, more street vendors
139	If possible more cleaning of streets during the evening/ early hours.
140	A removal of the bouncer cartel in town.
141	More uplighting on buildings.
142	Greater outside cafe culture extended into the night
143	No stag and hen parties
144	TOO MANY BARS AND DRUNKS
145	Attractive lighting. Better use of Parliament Street. Some areas of
	the city are more attractive - e.g. the Minster area (because of the
	lighting) - better use of lighting to enhance the city would be good.
146	Some of the "Hen" and "Stag" parties York attracts at the weekend
	do nothing to promote couples or families to visit the city centre.
	We tend to visit during the week.
147	Reduced amounts of sick and food mess from the previous nights
	revellers

148	Less hen and stag dos, there has been a notable increase in large groups of men and women arriving on the train on a Thursday or
	Friday afternoon for weekends away in York. They can be
	intimidating and rowdy and lower the general tone of the city. Cheap
	hotels are, I am sure, a draw and these should be minimised.
149	Earlier (and more often?) cleaning of the streets the following day,
	including bin emptying. All too often the city centre (and surrounding
	areas) are full of over-flowing bins etc. from the previous evening
	and aren't emptied until late in the day.
150	This is a county wide problem not just York, but binge drinkers
	falling all over the place and generally making a scene puts me off
	coming out in York after dark. Because it's a small city the problem
	seems bigger, as you don't have the choice or distance to get away
	from the binge drinking culture that is a problem everywhere.
	Smaller the city the more concentrated the problem becomes.
151	Fewer drunken teenagers and groups of drunks thinking they are
131	having a good time.
152	Streets and pavements need a good clean/wash
153	No cars or lorries in main centre pedestrian zone till after 5:30 when
133	shops shut. Proper cycle paths away from pedestrians that are
	properly marked. ie. outside the Minster where there is no clear
454	signage and cyclists are a nuisance.
154	
155	York is now being overrun by large groups coming here with the
	only purpose of getting very drunk. I have primary school age
	children and am unable to bring them into town on a evening for a
	family meal as the centre of York is not family friendly after 5pm
156	More creative lighting, more street cleaners Micklegate/Rougiers St
	areas. More family friendly environment - too many lairy smokers
	outside bars etc even early on in the evening
157	Free parking for workers on a night time. The people that keep York
	going on a night time still having to pay to park, when the town is
	empty.
158	Later opening hours for shops
159	More overt policing presence. Better lighting. More establishments
	open other than pubs and restaurants
160	More flashing lights, not only at Christmas, but year round. Some
	city centres have little lights in the ground that come on at night, like
	a lit road to guide you between the different districts of nightlife
161	Better street cleaning and police presence to feel safe
162	Less litter from takeaways and flyers, not as many drunk hen and
	stag parties, better lighting up of attractive buildings
	<u> </u>

163	Better lighting in areas people walk e.g. by the riverside, more police visible to combat anti-social behaviour
164	Litter clearance during Friday and Saturday evenings and at special
	events so that bins are not overflowing. Early morning street
	washing every Saturday/Sunday morning and during festivals.
	Recycling bins with round holes at key locations eg near
	McDonald's for plastic bottles and cans Close Coney Street off at
	night to exclude cars taking short cut at inappropriate speed
165	Spot fines for individuals dropping litter to act as a deterrent to
	others.
166	Bins emptying near burger vans
167	Cleaner streets, less litter
168	Less dirt, fewer beggars, fewer drunks, fewer rowdy hen and stag
	parties
169	Increased litter collection
170	Reduce the indigents, and unruly behaviour. The last time I was in,
	a habitual drunk was yelling obscenities at Rougier Street.
171	Streets cleared of rubbish. Pavements washed. Cigarette butts
	removed. Greenery tended and cleared of bottles, cans and fast-
4=0	food containers.
172	Less litter and less large gangs of group just milling around, very
470	intimidating
173	Police / PCSOs etc patrolling areas like Coney St / Bridge St on
	Saturday evening as I often see drunken people causing trouble,
	urinating down alleyways / by the river etc. Better parking
	enforcement. E.g. on Swinegate cars park on double yellows,
	causing other cars/taxis/lorries to have to squeeze past or mount
174	the kerb, putting pedestrians at risk. Too much litter and dirty streets/feetpaths after the normal working
174	Too much litter and dirty streets/footpaths after the normal working
175	day. Generally the city centre after 5pm is attractive and clean however
175	when the races are on it becomes a different city. It is often very
	dirty and an uncomfortable place to be.
176	More things happening in the evening outside but that would need
170	extra litter teams, good lighting and extra people (police officers)
	patrolling to feel safe and secure. Ban hen and stag parties.
177	The salmonella wagons around the city generate a lot of mess.
	Don't know if these could be monitored more effectively?
178	More people around (and not drunk ones!) would make it feel safer,
''	More shops open, cannot believe how early some shops close.
179	Bin emptied litter removed
180	More control of litter/drunk residents by bars/restaurants, etc.
	more control of interval and recorded by barofree talling, etc.

181	Less litter, better lighting
182	PLEASE PLEASE do something about the groups of
	single sex drinkers in the city. 8.45pm last Saturday night and a
	large group of drunken men were shouting the most grotesque
	language across Micklegate. I cannot take my nephews into the
	city at night as the behaviour and language is awful, I don't want to
	expose them to this and it is such a shame. York is being ruined by
	this.
183	Empting of bins in the evenings, in Europe the streets are jet
	washed in the early hours this would be great
184	I would honestly like to see a greater effort on cleaning up the city
	centre following the weekend when reputational damage is far more
	likely to be incurred through tourists observing vomit stains and
	other unattractive reminders of the night life while walking the
	streets. I'd like to see more lighting and bins utilised across the city
	centre (bins could be temporary night life usage).
185	More litter and recycling bins in public places and litter bins emptied
	more frequently. Areas near bus shelters cleaned during the day
	and evenings
186	More Street cleaning day & evening
187	Cleaner in the shared public spaces. More litter and recycling bins.
	More ambient lighting around the city.
188	More ambient lighting
189	I would really like to see a massive increase in city centre recycling
	bins. I would like to see recycling bins as an option at every waste
	bin. Often waste bins are overflowing in Parliament Street. I would
	like to see shops and cafes stay open until 8pm to prompt change in
	the way the city centre is used after 5pm. And also this may have a
	good impact on large bus queues clogging up the pavements and
100	traffic building up at 5:30 when there is a mass exodus from town.
190	Less pubs and late night venues
191	York looks tired and many areas are full of litter graffiti and
400	vandalised.
192	I think a really good job is done by the services there to keep our
400	city looking nice.
193	It is difficult to shift emphasis of York from its current trend of hen
	and stag parties and drunks to an environment that is also attractive
404	to families. Not sure how that can be achieved.
194	More bins more public toilets
195	Increase in coffee shops open after 6pm, fewer Hen and Stag
	parties.

196	I don't like drunken gangs of men and women shouting and
	swearing and being offensive. I also dislike all the takeaway rubbish
	on the floor in the evenings
197	Better lighting the centre is very dark and improved pavements
	often uneven and awkward especially in wet weather
198	Less vomit and fewer kebab boxes
199	Areas cleaned up after drunks have left broken glass etc.
200	There needs to be more lighting, it is very dark and quite scary for
	small children. Especially since York is governed by drunk people
	from 7pm and 2pm on weekends. They jump out from everywhere.
201	More street cafes, more seating
202	Many of the streets and alleys are dirty, with general litter,
	cigarettes or sick (or sick stains) & urine evident. All streets should
	be kept clean, as you would find in other major European
000	destinations.
	Light up the dark corners such as on Daveygate and Bootham
204	Build on successful evening activities such as City Screen, Piano
	and Pitcher etc. well lit and looked after. How about students
	putting on music activities in places to give them practice and some
	financial reward by charging small fees to listen to them in places
205	such as Deans Court or Kings Manor hall? More street art and inclusive group, maybe a city park for children
203	More street art and inclusive areas - maybe a city park for children, more live performance, buskers at night- music/bands, a stage or
	bandstand in the centre.
206	Buildings and empty shops look run down and uncared for. There is
	often litter around from fast food places.
207	Less vomit on the streets The trees around town always look
	lovely when they have the fairy lights in. It generally feels a very
	safe city to walk in late at night, this is helped by seeing PCSOs etc
	walking around.
208	BEING KEPT CLEAN AND SAFE
209	We visited llkley recently, they had some areas lit up with special
	lighting, looked fab. York could improve Parliament Street area,
	make the most of the trees, light it up, make it a spectacle. Make
	York somewhere pleasant to walk around in the evening .
210	Bins need to be emptied more frequently especially on the river
	walks Graffiti teams out all the time - see Paris as example More
044	rubbish bins
211	More attractive lighting No children in pubs. Pubs without people
212	eating Potter lighting
212 213	Better lighting Earlier collection of rubbish bags from shops
	r Hamer Conection of Tuodish Daos ITOM SHOOS

044	Deduction of develops helpericania the streets consciolly hefers
214	Reduction of drunken behaviour in the streets, especially before
	10pm. If you are sick in the street you should have to pay to clean it
	up. Also, stricter policing of drinking and drug taking on the streets. I
	appreciate it is up to people to report it but I would not feel
	comfortable calling 999 if I saw (as I recently have done) drug
	taking in a public area. So perhaps some way of reporting anti-
	social that is easier than calling 999.
215	
216	Pavements around night clubbing areas unclean. Level of the 'very
210	drunk' much higher than it used to be, pavements and alleyways
247	smell of urine/vomit.
	Remove it
218	
219	REGULAR STREET CLEANING. FINES FOR THOSE CAUSING
	LITTER.
220	The amount of A-boards and adverts on the pavements are really
	excessive and really cause harm to the appearance of the City.
221	Better lighting, less trees, more shops opening later or cafes staying
	open
222	Less litter around streets
223	In the morning there are lots of vomit piles, mainly on weekends
224	The city centre has 'worked hard' through the day, and the wear,
	tear and debris of day visitors can make the streets less appealing.
	Litter bins are often full and overflowing. The main thoroughfares,
	like Coney Street, and Parliament Street get stacked up with
	rubbish from the shops and are reopened to traffic. It makes
	everything look 'closed for business', as though there is nothing to
	stay around for.
225	More lighting. York in general is not a well lit city. Also, signage and
	painting on roads are generally poor.
226	More lighting. More activities. Cleaner public areas.
227	More shops/cafes open. Places to go that are not overwhelmed by
221	loud/drunken people particularly groups of men. Improved lighting of
220	the squares Retter litter nicking, loss drupken students, not worth coming into
228	Better litter picking, less drunken students - not worth coming into
220	town to have to deal with all the nuisance they cause
229	Fewer drunken people!
230	Early morning street cleaning like in Paris.
231	Banning hen and stag parties
232	Main issue with cleanliness is due to weekend revellers, stag/hen
	parties & race days.

233	More street entertainers on an evening. Possibly something that would encourage audience participation.
234	Ban hen/stag parties
235	More businesses open.
236	Dissuading the drinking culture - make the streets feel safer to walk
	along later at night. Anything that would improve behaviour
	generally or create an area for events that felt safe.
237	Some way of controlling the behaviour of large number of hen stag
	type parties at weekends. Even before 5pm there is rowdy
	behaviour. The gatherings of people on Blake Street at all times of
	the day but especially at weekends and evenings. Sometimes the
	gatherings are so large it can be difficult to pass and can feel
	intimidating if I am walking on my own
238	Better Christmas and decorative lighting
239	Quicker rubbish removal, pavement pizza's cleaned up sooner
240	I have no issues
241	More activity encourages even more activity
242	More lively and vibrant events and less hen and stag party crowds
243	Crack down on the large groups of rowdy and intimidating drunks
	that frequent the city centre on a night and particularly at weekends
	and race days.
244	Clean the streets, wash pavements, have men out on the streets all
0.15	hours employ more men to clean.
245	No chewing gum on the pavement.
246	Something other than bars and restaurants - particularly for visitors
0.47	with younger children.
247	
248	Keep it clean (more bins, some they seem to have disappeared
	recently!) and light the centre well but attractively to show off the
240	buildings unique architecture at their best.
249	Stopping piles of rubbish outside businesses!
250	Get the bins emptied more
251	Drunken people are often sick and urinating in the street, this needs
252	to be cleaned and dealt with asap.
252	Give the street scene crews more resource / budget to enable them
	to hose down the pavements in key areas that get the nightclub slip
	out. Sweeping up the cig ends and sick on the streets I think should be a priority as it's the only things that lets the image of the city
	down
253	Vomit and cigarette ends cleaned up.
254	Employ more cleaners. Better street lighting as it is positively
	dangerous.
	1

Page 70

255	No company store rubbish at the front of shops/cafés.
256	CLEAN THE STREETS!
257	Clean the streets! It's becoming a dump
258	More bins for takeaways, always overflowing come Sunday
	morning!
259	More decorative lighting. More bins (more frequently emptied).
260	PLEASE reduce the number of drunken stag and hen groups in the
	city - it really makes the city unattractive in the evenings. Also, on
	race nights the atmosphere goes from happily tipsy to nastily drunk.
261	Ease traffic congestion
262	More street cleaning and more penalties imposed for littering,
	vomiting in the street etc
263	Street cleaning beginning earlier, improved lighting to avoid black
	spots, greater deterrent for anti social behaviour
264	The city centre is a horrible place on Saturday afternoons /
	evenings with hoards of drunks coming to the city for the day
265	Less takeaway wrappers etc left lying around and no commercial
	waste outside shops in Coney street as sometimes it is kicked down
	the street or blown down the street and the road ends up covered in
	polystyrene and plastic etc

Annex 4

Do you have any comments on safety issues in the city centre after 5pm?

4	Ctroot Appelo do o prootich
1	Street Angels do a great job.
2	More CCTV
3	Seems to be all down to alcohol
4	York is a relatively safe city but there are times especially during race days when I feel quite threatened by drunken louts of both sexes.
5	More police on foot would help
6	I think that the antisocial behaviour is mainly drink-fuelled high jinx and do not feel concerned for my personal safety. However, it does influence where I might go in the city and which route home I will take. I have driven through the city in the late evening / early morning and find this very difficult. Drunk people often walk out in front of me into the road; sometimes deliberately and sometimes without being aware that traffic is approaching.
7	The better the environment and more used it is by ordinary people/families the less likely it is to be swamped with drunkenness and antisocial behaviour
8	I like to see a police presence when they walk around the city.
9	It can occasionally be a bit hairy, but not seriously (this is York after all). They're not lowlife, they're just people having a good time.
10	As previously mentioned, better trained door staff could have avoided the incidents I have experienced directly outside venues
11	Problems are mainly large groups of drunken people commenting loudly on other people.
12	In general, city centres are less safe in evening hours. But I think York does not have any serious safety problems that are noteworthy.
13	I've seen a couple of fights in McDonald's and Salt and Peppers in the early hours of the morning, but less fighting than in other cities at this time.
14	On a Friday and Saturday night maybe slightly more police on the streets might help improve safety

Page 72

15	Feel safe
16	I find drunken people scary, but there's nothing you can do about that.
17	It's about changing an entrenched British culture
18	York overall seems very safe compared to other places I have lived. The lighting down some of the more narrow streets does not seem adequate though.
19	There seems to be an increase in muggings
20	To be honest - the problem starts before 5pm on some days of the week/year but there is an incredible amount of horrendously drunk people around. I am from continental Europe and even though I have lived in York for 5 years and worked in multiple 'evening and late night' businesses it still disgusts and scares me. It makes me uncomfortable going places, especially if I am alone. Because of my job I commute back home after midnight and the amount of times I have been approached by strangers, commented at, and screamed at is not acceptable.
21	Every time it has been locals not students. Don't blame them
22	Particularly around the club areas and in the queues outside the club it can feel quite threatening.
23	If there's drunk people it's to be expected, not a problem
24	The emergency services do a fine job.
25	Having to explain to my child why people are lurching into us due to their being drunk. This is also not just after 5pm but in the run up to Christmas is often from lunchtime onwards!!
26	Taxis driving like lunatics late at night.
27	Not as bad as many cities but there are definite problem areas.
28	Lighting again - but a busier city centre would automatically make it safer
29	Some streets seem worryingly empty at times, and at other times full of groups on a night out and not behaving very sensibly.
30	Mainly related to alcohol, homelessness and clubs near Clifford's Tower
31	Where are the police at that time?
32	Went in 26/11 - groups of lads fighting / really frightened my little - the lads were off their heads drunk it was only 5.30 pm
33	The problem is drunkenness. One is always wary of drunks, whether alone or in groups, because there is always the possibility that they will become violent.

34	I don't think you're necessarily in harm's way in the evening in York, but you can't risk it with children in tow. You never know when a drunk is going to think you've looked at them the wrong way. Usually a visitor on a night out who doesn't know when to stop drinking.
35	See previous comment about pedestrian control.
36	There is a significant minority who come in to York looking to get very drunk and cause trouble. We all know the types of bars they attend and know to avoid them. More bars/clubs with a focus on more 'high brow' entertainment (eg. quality music, less emphasis on cheap drink and random snogging!) would make it less socially acceptable for the idiots to behave as they do.
37	I have lived in York all my life aside from going away to university. I am not a wallflower, and I am pretty assertive and very open minded. I HATED being aggressively flashed by a group of really drunk women at 6pm on a Friday night down Micklegate while I was 8 months pregnant. It was vile and shouldn't happen. They shouldn't have been served. I have seen people being punched and people chasing others, all along the Micklegate run area, it is just awful, and it is unsafe.
38	It's just like any other city centre, being able to handle other people's 'rowdiness' is just a life skill everyone should have
39	People in York get very drunk, very early in the evening. It makes the environment really unpleasant. You don't see a mix of age groups out in the evening, it's mainly drunken younger people.
40	Street Angels seem to have good influence. Slow traffic down in city centre & semi pedestrianised streets
41	I think we need to tighten up on serving alcohol - when someone is drunk they should not be served - this clearly does not happen at the moment. I was shoved and yelled at whilst walking down the road at 4.45pm on Saturday

42	See previous answers. I used to cycle but got fed up of drunks staggering across the road in front of me. On race days I have been deliberately pushed off my bike by yobs for no reason! The large groups of men that tend to go around are very intimidating and unpleasant - shouting, weeing everywhere, etc. How about on the spot fines for urinating in public? I used to live near the racecourse (Albemarle Road) but had to move as I got fed up of men weeing in my front garden! I would never go into town after 5pm on a race night but feel that we shouldn't have to give our town up on days
	like this!
43	Police patrolling the car parks would be very helpful as I have come across anti social behaviour here many times and if I am returning to my car alone (as there are no buses!) it puts me off travelling alone.
44	Avoid coming in on race days and if there is a football match
45	A more visible police presence might discourage the rowdy drunks, who are violent towards innocent passersby
46	Large groups of men on nights out can be very intimidating for women, especially as catcalling and sexual harassment is very common. Campaigns in the city centre (e.g. "Catcalling is not a compliment") would be a starting point in addressing this behaviour.
47	My experiences of anti-social behaviour in the city centre are only marginally worse than during the day time, and generally I feel safe in the city centre after 5pm. I feel *less* safe than during the daytime purely because of the more limited range of places which I can duck into in order to avoid anti-social or dangerous behaviour.
48	Better than most places, only seen a few fights which were broken up relatively quickly by police
49	Too weighted towards drinking culture. Ignorance of drug use amongst those also drinking
50	Large groups of drunken people moving through the streets en masse shouting at passersby is very intimidating
51	The 'Street Angels' and presence of Police are great. Big groups of lads/girls are an issue I think. My sister came to York for a hen do once (she's been to visit me loads of times and loves the city), and she said "God, I'm never going out in York at a weekend again, it was horrible, a typical chavvy northern city, really rough".

52	While I say "it has not affected my future decisions to visit" this is because I'm determined not to let drunken vermin ruin my life. However, it does make me less happy about going out at night and I certainly know a number of residents who say they DON'T go into the city at night because of anti-social behaviour. York really needs to get a grip of this. It is getting out of hand.
53	It can be noisy but we feel quite safe and rather enjoy seeing what's going on
54	Saturday afternoons + early evenings are awful
55	These questions aren't particularly helpful as clearly it's going to be less of a safe environment when the majority of people are out drinking than it is in the day. Generally I find if you don't cause bother, you don't get it. Always the odd idiot about though.
56	Again, buses that would run later would make me feel more comfortable getting home on an evening. I am not always comfortable waiting on my own for a taxi, or having to get a taxi on my own.
57	Close to Micklegate there are often drunk people who behave inappropriately.
58	Generally policing on race days is very good. However policing activity tends to "drop off" in the winter months. As the evenings get darker I would prefer to see more police presence (on foot) between 8pm and midnight - Friday/Saturday. More street lighting at taxi ranks and perhaps noticeable CCTV with signage at those ranks would be good too, this includes the railway station.
59	Some groups of drunk lairy people I don't really like and I can see that some visitors may be put off. I'm not scared or intimidated and I've not seen any ASB associated with them. They're just young people having a laugh for the most part, but might be nicer if they were fewer. I particularly dislike the racegoers as they have been drinking *all day* and I do think when the races are on the city centre is slightly different. My daughter 17 feels particularly intimidated by lairy racegoers when walking back from south bank through town to our northside house, so I do think it is a problem. I read somewhere that in cricket they close the bars for a few hours in the afternoon to stop people getting so drunk, and I think the racecourse should consider doing this, or it be a condition of their licence that CYC imposes this on them.
60	Better lighting needed. Some areas are very dark
61	Too many rowdy stag/hen dos sometimes, makes town pretty unpleasant

62	Nope. It happens. Just have to be aware of your own surroundings.
63	We need more police especially on a Thursday to Saturday
64	Where do we start? York City centre is a disgrace on a weekend evening after 5pm. As a business we take a huge dip in audience attendees on race meeting days.
65	Too many drunks - pubs still serving people who've had too much (contravening their licences). Too many drink promotions (3-for-1 etc) leads to too much / too soon. Not enough police visible on foot as a deterrent.
66	I think that like any city there are good areas to go to and bad areas. The Micklegate run is infamous for attracting aggressive, lairy types who can be problematic but they usually burn themselves out fairly early. If I was a girl I would be more concerned about safety, but staying in groups with friends can usually solve this and I haven't seen too many issues.
67	It's intimidating
68	We don't do enough to manage the influx of hen and stag parties No or little visible police presence. Certain areas are worse than others
69	Noise from drunken students is likely to have an impact on their safety; someone will sooner or later have a go at them when awoken at 3am for the fifth time in a week
70	I often don't feel hugely safe if I'm on my own - there's too many drunken people!! I actively avoid passing certain areas (bottom of Micklegate, parts of Coney Street) after 9pm if I can.
71	Everyone be happy.
72	More police foot patrols would be good
73	It's safe drunks / revellers not a problem, we've all been young, leave them to it
74	I have ticked the 'no' box above, as I have no choice about deciding to visit because I live there. I do, however, intend to move house because of the rowdiness and anti-social behaviour. In my opinion the root cause of the anti-social behaviour is drink, not helped by York being seen as a 'destination' for hen and stag parties.
75	Some issues are caused by low alcohol prices from supermarkets and some pub operators ie Wetherspoons
76	Race days are worse and weekends
77	I think it is quite safe but it doesn't always feel that way. Also, some language and behaviour I would prefer not to encounter whilst walking through the streets with children.

78	Same as any city. Licensing in York is done pretty well though. Wouldn't ever avoid city on an evening (except some race days), but more selective on the parts I'd visit.
79	Key trouble areas should have stronger enforcement again anti- social behaviour and the businesses that are causing this should be liable. Not every late opening bar should be penalised for the behaviour of people just in certain bars/area, especially looking at round bottom of Micklegate and Bridge Street.
80	It is fine if it is contained to Micklegate because I know to just avoid that area
81	Too many drunken louts.
82	It is only to be expected that things will kick off in the later hours, especially on a weekend and the door staff and police respond quickly to trouble. I have witnessed fights in the Rougier Street area on many occasions that have always been dealt with effectively so I don't feel unsafe if I end up alone.
83	Stop homeless people begging in the City centre
84	Without doubt the encouragement of large groups drinking excessively causes issues
85	Too many buses make it difficult to access the city centre
86	Poor question. I've experienced anti-social behaviour both before and after 5pm, especially on a Saturday during the daytime (before 5pm) and Bank Holidays. Pretty sure anyone everywhere has experienced antisocial behaviour after 5pm in a city centre. Question feels loaded towards being used as explanation for late night levy so refused to answer.
87	There are too many drunken people. This survey reads like I'm a tourist. I love in York. I do not 'visit' York. I'm a local, we do not visit. We just go into town.
88	I feel much less safe as a woman on my own when there are large groups of drunken men on stag nights or parties - they tend to gather in the main streets and I either take a different route to avoid them or end up getting harassed as I walk past.
89	It always feels exceptionally safe
90	Do not like going into the city on Saturday or Friday nights
91	Too many drunk people crowding onto Ouse bridge and Ousegate
92	I would not choose a night in York on a Saturday or Bank Holiday weekend due to the large number of drunken groups dominating bars.

Page 78

93	More police presence, patrolling would be nice, or PCSOs.
94	It's horrible outside McDonald's late on
95	York usually feels like one of the safer cities I have lived in.
96	Drink-related, often focussed around closing times, outside pubs and McDonald's on Blake Street
97	In the most part police are around and accessible, however there are times as a female that certain routes and areas are to be avoided at night time
98	24 hr drinking culture and being a city with high student population
99	At the weekend parts of the city are no-go areas because of the number of drunks.
100	Alcohol fuelled revellers are biggest issues, so need to discourage stag and hen parties and race goers through licensing restrictions on key dates-
101	Street Angels do have a calming and reassuring presence.
102	York is one of the safest cities in the UK
103	There seems to be a large group of what people call "Louts" that congregate inside and outside McDonald's in the centre, it can be a little intimidating when large, loud groups gather and you have to walk by them. I've heard of a few thefts after 5pm when working. (People saying bikes, purses and bags have been stolen) but haven't ever witnessed any thefts. That is quite un-nerving to hear. Night-life wise it's mainly Clifford Street that sees a lot of drunken people blocking taxis and going too far, more police (Special Constables or Street Angels) would make everyone feel safer.
104	Discourage hen and stag parties drinking all day
105	Lots of large groups of stags /hens often not appropriately dressed and with blow up dolls etc OFTEN GROUPS OUT BY 5PM AND DRUNK
106	More police patrolling would be an improvement, as I have been verbally harassed several times, even with a large group of friends.
107	An increased police presence around club areas and bars etc. would be very beneficial
108	Ease of access to alcohol for young people seems to be the main cause of antisocial behaviour issues. If there were more activities available that would interest young people and less cheap drink maybe that would help.
109	Try talking to the homeless guys about what they see on the streets at night. Truly disturbing.

110	The large number of groups of men and women that visit the city to get drunk in the city centre is a real problem. I have witnessed their intimidating behaviour in early evenings on a weekend in front of families and it is not pleasant. It makes me wonder what people think of out city.
111	Too many drunken people.
112	More police/specials visible on the streets
113	It happens every week. Unpleasant, loud drunken gangs with little visible policing
114	More commercial activity and evening events would reduce perceptions of less safe environment and encourage more family visits
115	At weekends the throngs of well inebriated "clubbers" who seemingly take over the city centre make the place feel "uncomfortable" for those not so engaged.
116	In general police, security staff and Street Angels do an excellent job in York and are always very visible. The city centre is very well lit. Though you will see anti-social behaviour (this will always be the case it night time economies) I never feel unsafe in York.
117	Believe that for a city that has a pretty good night life and evening economy that ASB is going to happen however compared to other cities that I have lived in this seems to be focussed to certain areas of the town and that overall I always feel safe in the city after 5pm.
118	No
119	There is a lack of Police Officers patrolling on foot in York City Centre. (Not Community Support Officers). On a Friday and Saturday nights only on rare occasions do you see police officers on foot in the city centre. They are a visible deterrent and are needed in the city centre every night after 8pm.
120	York is much safer than most cities, but if there are bars serving alcohol there is always going to be occasional trouble, especially with so many stag and hens coming to York. This would not affect my decision to go out, as it is part of the risk you take going out anywhere, and reduced if you no which areas to avoid
121	Just yobs on bikes outside McDonald's
122	More law enforcement on the streets
123	REDUCE THE BARS AND INCREASE THE POLICE PRESENCE

124	The best way to change people's culture of alcohol fuelled ASB and violence is to stimulate their natural internal inhibitors, and to ensure there are pro-good behaviour influences around. Heavy policing simply adds to the feeling of fear. More families, older people etc. would encourage improved behaviour on the part of those who currently have no curbs on their excesses.
125	Too many parties of people who seem to have the whole intention of getting drunk
126	More police presence needed in evenings for reassurance
127	Again large groups of men and women intent on nothing more than getting very, very drunk leads to verbal abuse as a regular occurrence. It is by no means the worst city for this, but we are in danger of losing the core attraction and values of York if this is allowed to continue
128	Areas of town are avoided due to stag and hen parties and general drunken idiocy
129	I think York is a very safe city, including evening and night-times. However, I can well understand that the large number of very drunk people (usually loud, sometimes good-natured, but sometimes more aggressive/violent) puts off many other people. I do think York's good reputation is being tarnished by its popularity as a stag and hen destination.
130	I think the bars and pubs need more accountability in allowing someone/anyone to drink themselves into oblivion. It's quite clear to anyone when someone has had enough and needs to go home. If you can't stand up straight and speak without slurring your words then it's definitely time to go home.
131	Please put the drunks into sobriety tanks
132	There appears to be an atmosphere, especially at weekends, of the place being on the edge of violence caused by the large numbers of groups wandering around having had too much to drink.
133	More arrests/fines, etc, needed for anti-social behaviour. Deterrents needed for hen and stag parties.
134	Personally I feel safe, but it is not safe for others - younger / females alone / etc.
135	Often feels threatening
136	There should be better police presence

137	The majority of safety issues and anti-social behaviour appear to be down to drunkenness, usually from large single-sex groups. There needs to be better enforcement of the prohibition on bar staff serving alcohol to people who are already drunk, and THIS MUST INCLUDE THE RACECOURSE. It's not nice to see so many people drunk and being loud especially
100	when children and families, some from overseas, are present. There always seems to be an undercurrent or at least a feeling of impending violence
139	Generally most of the city feels safe although I think there are some areas that people would give a wide berth e.g. Micklegate, outside Stonebow (although this can be bad during the day with anti-social people gathering) and sometimes along the river or in the parks.
140	Would generally avoid Rougier St /Micklegate areas on a Friday/ Saturday evening, especially after 11pm and on race days. Would avoid all of city centre on race days after the races have finished
141	Consider the city centre no less safe than say 20 / 30 years ago.
142	Drinking levy might help
143	Generally it is still a safe city.
144	Is fine usually until 11 onwards when there are more drink related problems, which all cities experience.
145	There are certain no-go areas which I will not frequent - certainly George Hudson Street and Rougier Street area I will not go near. There is a noticeable amount of rowdy groups around town from lunchtime onwards on Friday/Saturdays - I tend to avoid shopping at these times too now.
146	Not enough visible police presence, too many badly or unlit small streets and doorways, rowdy hen and stag parties should be monitored
147	Increased police patrols should help
148	Complete lack of police presence. Gangs of drunken males. Loud mouthed hen parties. Intimidating youths hanging around fast food outlets. People drinking on the streets.
149	As the previous comments. The city centre has a completely different feel to it on race weekends and we often decide not to go into the city centre at that time as a result. (Additionally, the only anti-social behaviour I have witnessed other than those weekends has been from stag & hen parties/other large groups)

150	Bus stops feel unsafe after dark. Taxi queues feel better as usually more people about, albeit there's sometimes anti-social behaviour. Crowds of drunken young people outside places like McDonald's etc very off putting.
151	Problems are generally alcohol fuelled and concentrated in certain areas. It can be unpleasant. I think the main safety issues are away from the actual city centre itself. However, I think we need to keep a sense of proportion as the problems in York are far less than in many other city and town centres.
152	Most of the stag and hen parties are fine. It's the groups of wandering young men (not usually stag parties who are usually good natured) who get drunk, foul mouthed and aggressive. Although the language used is not physically hurtful it's not something I want to expose my children to. PCSOs don't seem to intervene when there are just these verbal slanging matches going on but it really is off putting.
153	Can sometimes feel quite unsafe with the sheer number of highly drunk individuals wandering/staggering/shouting around.
154	If I didn't have mobility problems, I would be a lot braver in my after dark visits to the city centre.
155	It's not safe, it's not friendly, it's not attractive. York after 5pm is a totally different creature to that before 5pm and I don't know why it is such a magnet for large groups of drinkers from the North East.
156	Where are the Police?
157	I find from personal experience that other then fashion and noise, hen parties rarely cause any major crimes, but that the majority of incidents I've witnessed have come about from smaller groups and 2 guys fighting over 1 girl - those sort of scenarios
158	No
159	We have seen so many drunks and gangs of hen and stag parties in the town. I wouldn't go quite so far as to use the word "marauding" but they certainly give the city a bad name especially if they are excessively drunk and aggressive.
160	If I go to town 8-11 on a weekend I perhaps feel slightly less relaxed in terms of being more aware of not looking at the groups of girls/boys in case the shout something. Not a big deal but just a little more on guard perhaps.
161	Drinking culture is a national problem

162	The main issue is, obviously, alcohol. I've been followed by men as I try to get home, and I have witnessed some of my friends being threatened with violence (usually my male friends suffer this). However, I think York is probably the same or even slightly better than some cities in this regard (I used to live in Leeds) and I am always reassured to see quite a police presence in the area at these times, as well as students from YSJ doing charity night time patrols.
163	It just does not feel very safe. I am ashamed to take our guests from abroad into town but they get great entertainment out of watching the antics of people on the street. Unfortunately this only applies if they are safely within a restaurant. It is not very nice walking amongst these crowds.
164	I think there should be a better police presence and all anti social behaviour should be treated seriously
165	There is no obvious Police presence in the city centre. There is little actual violence thankfully but plenty of rowdy, abusive and threatening behaviour which makes you think twice about bringing visitors or the elderly into town. The bars surrounding City Screen attract a very dubious and drunk clientele making it an ordeal on occasion to go there.
166	Actually it starts from lunchtime Saturday- not just after 5pm.
167	It is mainly again from drunk people!! It does make you want to go out of York for a nice evening where there are little or no pubs.
168	It's a city centre; what do you expect
169	Have spaces better lit such as Newgate Market and other dark places where people take drugs, drink etc. and cause problems.
170	Because there is not a diversity of ages and people on the street at night there is a feeling that anything goes and becomes a no-go area for families, non-drinkers, people looking to drink less. Obviously a greater police presence would be beneficial but that can also be intimidating. York needs to set an example to the rest of the country and reclaim the streets for everyone, encouraging all of its residents to come out and enjoy attractions at night. This would make money for York and bring people together whilst creating more healthy social norms, changing what is acceptable behaviour on the streets.

171	Again, this has to be about numbers, density of pub choice, long opening hours etc. Race days are another example of the situation I'm referring to - my family and friends feel like many press reports of violence in the City this year have involved people who have travelled here from out of the area - although at least they do seem to get caught!
172	Race events make the city centre horrible evenings for residents - drunkenness from early on and irresponsible behaviour
173	I am concerned over the drunkard behaviour of stags, hens and race goers.
174	Feel safer in the town centre as more police. Feel less safe walking home as people are attacked on Melrosegate etc
175	Street Angels seem to have made a lot of difference. I am more confident when they are on duty
176	Too many drunks
177	There is a very well established binge drinking culture in York that makes it quite unsavoury on weekends and sometimes even during the week. I would say this is largely not students but young males mid twenties to 30s who feel that they can do whatever they like while they are 'out on the town' in York. Hen parties seen to fall into the same category. How people can be served alcohol when they are beyond even standing up is just incredible. Some students can be rowdy, messy litter creating gangs but apart from endangering there own lives I do not feel they add to an unsafe environment. I also think there is a strong presence of vagrants in the city centre.
178	The level of alcohol consumption affects the City.
179	Are Police off duty after 5pm?
180	Too many drunks / stag and hen parties, drunken race goers etc
181	Really dislike stag and hen parties and people being excessively drunk, like race goers. Think it gives bad impression to foreign visitors and makes local residents avoid going into town on a weekend evening. Think there should be reduction on cheap drink offers- I know from my children who are young adults that it's cheaper to have doubles/ trebles at some bars. I also think bars should not serve people who are drunk.
182	The biggest issue is caused by alcohol, particularly when combined with Race Days or Stag and Hen parties
183	Too many stag & hen do's
184	No issue

185	that needs to be addressed. I'm very proud of the city but we are being known as a drinking city. I have had 4 friends (who live
	outside of York) organising stag nights here, this is because of the York's reputation. This shouldn't be what we are known for.
186	I consider the city to be generally quite safe. As a lone woman I don't have any concerns about walking home after dark.
187	The City Centre changes quite suddenly after 5pm and the drunken behaviour post 11pm is quite intimidating, loud and aggressive.
188	When walking through town at night, I do pick my route carefully to ensure that I avoid "hotspots" where you can be easily outnumbered, such as Willow or McDonald's. I think that stricter enforcement of not allowing bars and clubs to serve customers who are very much intoxicated would go a long way.
189	Groups of youths around the car parks - especially Foss Bank where in the past I have had to ask someone to go to my car with me. There are cameras in the car park but the parking people obviously do not study them.
190	I generally feel fairly safe in the city centre at most times. By my experience this is not the case for young men. I do have issue with hens/stags carrying lewd items around the town during the day
191	See previous comments
192	The later it gets, the more people are drunk and rowdy. A police presence helps, but it won't stop as people tend to pre-load before going out these days.
193	Too many idiot children hang around McDonald's throughout the evening.
194	There is not enough of a visible police presence.
195	If more places were open more families would visit and would hopefully see less anti-social behaviour.
196	I'm sure York is safer than many places at night, but I still don't feel safe, let alone welcomed, in York at night
197	I don't consider the city to be any more unsafe than any other city
198	Would like to see more police
199	York is as safe as it gets. Stop worrying about it. If you live in the centre like I do you have to expect the odd bit of trouble. Shouting drunks are not a safety issue. Police and councillors tend to over play problems. Be more worried about how dead it is most Fridays nowadays compared to Leeds.

200	I've experienced anti-social behaviour both before and after 5pm. But I've lived in York for 40 years and it's no better or worse than many other places. A late night culture in the UK would be great.
201	More policing and not promoting York as a Stag and Hen Party capital, even if it reduces the tourist traffic.
202	Large parts of the city centre are becoming no go areas after dark, populated only by the drunk and antisocial staggering from bar to bar. As a resident I find it unacceptable and I dread to think what tourists make of it.
203	More police on the streets
204	Far too many stag and hen parties, out of control with alcohol. Bars and clubs should be forced to take more responsibility on turning away people that have already had too much to drink
205	I get anxious reading in the news about homeless young violent gang attacks. i.e. the river walk near the rail station.
206	Don't feel there is any real danger, but as a ghost trail guide wouldn't feel safe walking home in a top hat or takings in my pocket.
207	I think its pretty safe compared to a lot of UK cities but, like most UK cities on Friday/Saturday and Sundays people drink too much and there's a lot of shouting and rowdiness, most of its in fun but after 10 it can get a bit desperate as some people have had way too much by then. I wouldn't go down Micklegate if you paid me on any of those nights, the last time I went down there on a Sunday (about 7pm) bank holiday there where people fighting outside Slug, people so drunk they could hardly walk staggering about the road stopping the traffic, people arguing and screaming at each other outside O'Neills, some police breaking up an argument on Lendal Bridge, it was like the end of the world (at SEVEN PM!) not a great advert for the city.
208	York, compared to other major cities I've visited, appears to have very little anti social behaviour!
209	Cars parking where the kerb is dropped. As a wheelchair user I have to go further round sometimes on the road but it's safer being pushed in a wheelchair on the road in Goodramgate than travel on the up and down uneven paths.
210	There is obviously a good police presence but there are far too many drunken idiots causing problems and making a mess.

211	I always feel safe in my city but there is always police milling around close by on an evening whether on foot or in a van there is a low key presence in the city
212	Stag and hen parties are intimidating.
213	We must have more and better street lighting.
214	Large drunk groups can feel very intimidating. Lack of police/PCSO presence at night.
215	The anti-social agenda of York Council is over-hyped. It's fine, the young get drunk, have fun, argue, kiss nothing I didn't do when I was in my teens and 20s, even 30s I'm now 50+, never felt threatened
216	Feels about the same as other towns/cities of similar size.
217	It's the drunkenness that causes the problems. If we could only prevent that / encourage more sober activities Also, some of the antisocial behaviour seems to be caused by people travelling into York for an evening, they have less respect for locals who might live nearby.
218	York seems to be a destination city and it attracts large groups of same sex groups. This can get super rowdy and intimidating but I'm not sure what you can do about that.
219	Centred around Rougier St/Micklegate. Often caused by drink, would help if clubs closed at different times. Also trouble tends to flare at takeaways and taxi ranks. Increased number of taxis would help disperse people quicker. Rarely many available taxis at Rougier St rank after 12.30am
220	ASB happens everywhere, it is a fact of life,

This page is intentionally left blank

Community Safety Overview & Scrutiny Committee – Workplan 2013-14

Dates	Work Programme	
5 June	1. Introductory Presentations on Suggested Scrutiny Topics for Review in this Municipal Year:	
2013 @	i) Restorative Justice – to look at the work of the Youth Offending Team and SYP	
5pm	ii) Tenancy Enforcement - to look at tenancy related issues affected by the relationship between mental health, ASB ar	nd other
	crime.	
	iii) CCTV - to understand any changes/developments in service provision as a result of the move to West Offices and the	ie
	introduction of the new technologies.	
	2. Workplan	
22 July	1. Attendance of Cabinet Member for Crime & Stronger Communities – discussion re priorities & challenges	
2013	2. Safer York Partnership Bi-Annual Performance Report (lan Cunningham)	
@5:30pm	4. CYC Year End Financial & Performance Monitoring Report (Patrick Looker)	
	5. Workplan	
10 Sept	1. Attendance of Police Commissioner (Julia Mulligan) Unable to attend – deferred to following meeting	
2013 @	2. CYC First Qtr Finance & Performance Monitoring Report (Patrick Looker)	
5:30pm	3. Report on Domestic Violence (Joanne Beilby NYPS).	
	4. Report on the work of AVANTE (Alcohol, Violence & Night-Time Economy) (Tanya Lyon SYP)	
	5. Night-time Economy Scrutiny Review – Briefing on other related issues for possible scrutiny review	
	6. Workplan inc. verbal update on A-boards Scrutiny Review	
12 Nov	1. Attendance of Police Commissioner (Julia Mulligan) – deferred to January 2014 meeting	
2013	2. Attendance of Cabinet Member for Environmental Services	
@ 5:30pm	3. Attendance of York & North Yorkshire Fire & Rescue Service – presentation on their work in support of SYP	
	4. Update on implementation of recommendations from previously completed scrutiny reviews	
	5. Workplan & Verbal Update on Ongoing Scrutiny Reviews	
14 Jan	1. Verbal Update on Community Safety Arrangements across the North Yorkshire Region (Steve Waddington)	į
2014 @	2. Attendance of Police & Crime Panel CYC Representatives & PCP Support Officer	Ć
5:30pm	3. Further Update on Implementation of Recommendations from previously completed Community Resilience Scrutiny Re	eview
	(Steve Waddington)	
	4. Verbal Update of Tethered Horses Policy (Steve Waddington)	
	5. Safer York Partnership Bi-Annual Performance Report (Ian Cunningham)	
	6. CYC Second Qtr Finance & Performance Monitoring Report (Patrick Looker)	į
	7. Verbal Update on Ongoing Reviews	
10 Feb	1. Attendance of Police & Crime Commissioner (deferred to 11 March 2014 meeting)	eview
2014@	2. Attendance of Cabinet Member for Environmental Services	•
5:30pm	3. Report on City Centre Street Cleaning Review	,
	4. Workplan inc. Verbal Update on A-Boards Scrutiny Review & Domestic Waste Review	

Dates	Work Programme
11 March	Attendance of Police & Crime Commissioner
2014 @	2. Attendance of Probation Service
5:30pm	3. CYC Third Qtr Finance & Performance Monitoring Report
	4. Winter Maintenance Overview
	5. Workplan & Verbal Update on Scrutiny Review No.2
22 April	1. Attendance of Cabinet Mbr for Environmental Services - discussion re priorities & challenges 2014/15
2014	2. Police & Crime Panel Workplan 2014-2015 – Attendance of PCP Support Officer & CYC Panel Members
	3. A-Boards Scrutiny Review – Draft Final Report
	4. Draft Workplan for 2014/15 – Discussion re Possible Topics for Scrutiny Review in coming Year